



# Connected Assurance

The Next Generation Solution for Complex Project Management





# The future of project and programme assurance rests on total solution unification.

For too long project management, knowledge management, and quality assurance have been treated as separate entities. This approach has worked in the past, but changes to legislation, compliance, and the digital landscape have made this unsustainable for sectors working in controlled environments, such as architecture, engineering and construction (AEC).

Adding to these challenges, organisations are under more scrutiny after events such as Grenfell Tower, which inspired regulatory change such as the introduction of the digital golden thread. Transitions of this nature highlight the need to introduce a singular source of truth in regulatory processes and make overarching assurance even more important.

Monitoring all your processes and requirements discretely only increases the risk of problems going unnoticed. Without holistic visibility, the overall outcomes of a project can't be guaranteed. Connecting these practices is therefore not just beneficial, but fundamental, to achieving true assurance.

While project management tools give their users a basic grasp on these issues, they don't put them into context with one another.

In response, organisations are harnessing standalone knowledge management and task management tools, in the hopes of achieving a richer and more balanced approach to delivery assurance.

This need for project and knowledge management enablement is expected to lead to a significant growth in the technologies that meet such user demand.

## The knowledge management market is projected to grow...



Global News Wire



Yet this still doesn't solve the initial problem – disparity. As the market continues to grow, organisations need a single, truly connected solution that supports all aspects of assurance – from planning, to operations, to quality, to delivery. A solution that leverages industry best practice with identifiable access to company experts.

This gives them more than just the right tools for the job. It delivers them in a way that creates a framework to connect your processes, people, and knowledge, to eliminate silo working, reduce risk, and ensure consistent ways of delivering projects.

These solutions are also essential when navigating the natural cycles of any workplace. They ensure that the processes to keep your business running are formally collected – that they don't just exist as individuals.

# The multifaceted demand for connected assurance.

## Changing workplace dynamics

The Covid-19 pandemic threw many businesses into chaos. It's highlighted the need for smart solutions that will support the communication, integration, connectivity and agility of business processes, tasks and workflows.

Hybrid workplaces where teams can't physically negotiate challenges for example, especially with multi-site organisations, have boosted the demand for knowledge management, and the subsequent solutions, at a global level.

Many organisations have had an upheaval of staff structures due to Covid-19, whether due to redundancies, furloughs, new starters or an increase in inter-departmental collaboration. Project assurance solutions have been a life saver for organisations looking for creative ways to keep their teams connected and aligned.

These solutions are also essential when navigating the natural cycles of any workplace. They ensure that the processes that keep your business running

are formally collected – that they don't just exist as individual knowledge. This makes onboarding new staff easier and guarantees that essential information isn't lost if key team members leave.

## A heated demand for knowledge

Businesses are more knowledge-driven today. Innovation and digital transformation are often a primary focus for business investment, which is driving an abundant development of knowledge-intensive solutions. The desire to connect these solutions through intuitive platforms is, as a result, on the rise.

As the data revolution continues to accelerate, businesses equally need ways to organise, manage, and share their ever-growing data resources in a way that encourages insights and accessibility.

The cloud-based SaaS market addresses this need by enabling organisations to create, share and scale their data more easily. As more knowledge management solutions adopt flexible cloud technology, their demand rises.

## Increasing project complexity

More stakeholders, more regulation, and more environmental complications are contributing to project complexity. This in turn necessitates increased monitoring, management, and connectivity of processes and knowledge – all of which demands more resource.

This is heavily fuelling the growth of global management solutions to streamline processes and make them repeatable, no matter their complexity.

## Closer connections between management branches

While knowledge management is becoming a deeper part of project management, strategy and change management are also vying for focus. Bringing these elements closer together allows companies to get an overarching view of project activity, adding context, visibility, and efficiency.

Similarly, the hybrid approach is becoming more popular. Some organisations are adopting alternative options like Kanban, Agile and Scrum, while others are utilising several methodologies in an attempt to build bespoke processes.

This is a developing solution which, despite the 'hybrid' label, remains rather discrete. The ultimate goal for improving assurance should be to seamlessly combine processes to work together and align with your sector, project, and company values.

## Evolving legislation, regulation, and compliance

Legislation is always evolving, but recent trends show compliance gaining more scrutiny in a broad range of controlled regulated markets. Project management, knowledge management, and task management tools are being used in tandem to support assurance in this environment. These tools need to be increasingly scalable and customisable to account for changing legislation.

While these changes vary from industry to industry, a common theme is that there is a stronger need to demonstrate growing best practice compliance to an accepted service delivery framework.

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**Project and knowledge management concepts are becoming intertwined and are equally being propelled by market demand – showing a clear trajectory for growth and development.**

# The multifaceted demand for connected assurance.

Maybe one of the biggest issues, however, is that the response to these demands isn't fully formed. Assurance is still viewed as discrete by solution providers and users, with compliance and quality assurance, for example, often taking place independently.

On one hand, this is because many organisations are still using their outdated legacy tools. Having been built for different challenges, they are not equipped to support the complexity of today's requirements.

On the other, plenty of vendors are developing brilliant project management tools, but they are generally either too generic or too isolated.

Knowledge, project, change, and many other streams of management solutions are being developed at speed, but many are lacking a much-needed connectivity. And the platforms that do have excellent functionality and integration have been created for the mass market, like Monday.com or Trello, so fall short when it comes to sector-specific needs.

Method Grid was created to plug these gaps – purpose-built to support controlled and regulated industries throughout evolving market challenges, in particular engineering- construction and consultancy, to remain compliant and to meet delivery excellence consistently.

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**Gartner quotes that “there is no such thing as a “Knowledge Management Market”. While there are products and vendors out there that call their products Knowledge Management, what we see is an array of technologies and capabilities that can foster a variety of knowledge related use cases.”**



# Assuring Delivery Across the Engineering Procurement-Construction lifecycle (EPC)

We recognised these challenges, seeing that this was a turbulent time for regulation in many regions across the globe. Industries were being called to adjust with agility, scalability, and accountability. But this has been a difficult undertaking for organisations whose management tools don't allow them to see the bigger picture of how their processes should connect, ultimately causing uncertainty towards change and holistic assurance.

This dynamic leaves teams without confidence in the delivery or quality of their projects, without transparency over every stage of the work, and with disparate systems that risk introducing errors and oversights.

We wanted to break down these issues and reduce project risk. Our aim was to provide a truly unified approach to project assurance, not just management, that could help users build confidence – in methodologies, people, and projects. For us, creating a singular solution that tied the entire project lifecycle – and the success of the outcomes - together under one framework was essential.

In doing this, we wanted to help users create better solutions for long-term societal gain. To ensure consistently connected compliance, safety, and strength. To establish clarity and visibility for the benefit of people, as well as operational outcomes.

# Method Grid's Connected Assurance Platform

Method Grid is the solution to building connected assurance for the benefit of project delivery, compliance, and society.

The innovative, platform creates long-term project assurance with methodologies that take into account the market and societal challenges at hand. It enables much more efficient operations, that are embedded with the promise of **connected assurance**.

Method Grid achieves this on multiple levels, giving users more holistic connectivity and visibility than ever. The platform itself is much more than simply a project management tool or knowledge management solution.

Method Grid integrates task management, knowledge management, and complex project monitoring and assurance. It unifies working practice, integrates project methodologies (including Kanban and Scrum), and ensures compliance and retained knowledge across complex projects. As an enterprise-level platform, Method Grid brings together departments and teams to accommodate the entire lifecycle of any project or asset.

Not only is the solution itself strategically integrated, but it's also highly compatible with other technologies, allowing users to seamlessly interact with their system architecture through Method Grid. It works with versatility. The flexibility and scalability of the platform mean it can be applied to a variety of sectors and customised to specific requirements. Whatever your needs, objectives or departmental structure, Method Grid can connect all aspects of your processes within one tool.



## Our products

### Knowledge management & collaboration

Our knowledge centre allows users to share, communicate, and collaborate across diverse teams. There are rich formats for shared knowledge management to accommodate different styles and optimise the learning experience. Access control also allows users to segregate knowledge, delivering information to the right people at the right time.

### Task tracking and management

Assign, schedule, and edit tasks across diverse projects and teams for a highly holistic management experience. Method Grid uses simple visual displays to make task and project organisation far clearer.

### Integrated quality and project assurance

Design, build, and improve methodologies that will optimise your assurance across projects. With teams, standards, processes, frameworks and more all integrated, you can reduce delivery risks and embed assurance at every stage.

### Management information and analytics

Method Grid provides visual dashboards and analytics for users to assess their project status or implement lessons learned for example, to allow for continuous improvement. We can also use historic data to introduce Machine Learning for repeatable projects.

# Building confidence, together.

The Method Grid team are focused on customer success. Unlike other providers, we will responsively support you throughout the design, onboarding, and implementation of your custom solution.

It was hugely important to us that the solution was easy-to-use. Our aim was to combat the rife complexity in the market with visual simplicity and smooth functionality, not to compound it with overcomplicated features.

This is a feature built into the platform tools, but our team are also dedicated to enhancing the experience. There is no formal training required and as few onboarding pains as possible. We ensure the platform design will fit into your architecture and is tailored to optimise your processes – giving you a perfectly seamless transition that only improves what came before.

Connected assurance - embedded by the platform and supported by our team - revolutionises how people manage their projects, enabling continuous excellence in delivery for every project.

## Build confidence with Method Grid.

Get in touch today to discover the power of Method Grid and how you can unify your working practice.

[Get in Touch](#)