



The safety and well-being of our communities during COVID-19 is our top priority. As this situation rapidly evolves, we want you to know that we are taking steps to help protect our employees and customers during this time. We understand that COVID-19 has created new and unprecedented challenges for us all, and we wanted to share our safeguarding efforts.

Green Mountain Solar has taken the following steps:

**Social Distancing:** We have enacted social distancing practices in our offices. We will have limited travel and in-person meetings to the greatest extent possible.

**Field Health and Safety:** Our solar installers and electricians have received additional protective supplies. They are also required to undergo a daily health screening each morning to include temperature checks. Our Customer Service team and field technicians will ask you relevant questions regarding your own health status so we can take appropriate action to ensure the health and safety of all while on your property.

**Virtual Site Visits:** We know that, even if you are limited to your home the next few weeks, life doesn't stop. To keep people safe while helping customers move forward, we are offering free virtual site visits. We will discuss your solar project and energy goals on the phone or via web conference to collect the information about your home. We will then use our suite of online design tools to send a complete proposal specific for your home to include sizing, offsets, costs, and incentives.

We encourage you to continue to follow the guidance of the [Center for Disease Control](#) as well as state and local officials and we will continue to provide you with updates as this situation unfolds.

Sincerely,  
Green Mountain Solar Team