



Commbox – Automated Chatbots

Respond to customer queries immediately, reduce loads from live agents, save costs, boost sales and manage your resources more effectively by using Commbox's automated chatbots

Automated Chatbots

- Provide instant responses and answer recurring questions automatically on multiple channels
- Automate rescuing tasks - Load forms and documents during a conversation, send customer satisfaction surveys
- Understand human intents and respond to customers in their own language
- Transfer conversations from bots to other bots or divert to human agents
- Understand human intentions and evolve over time

Smart AI-Powered Platform

- Manages all communication on digital channels and chatbots from a smart inbox
- Enables businesses to determine automation rules for recurring tasks.
- Keeps a secured record of all customer interactions across channels.
- Tracks customer data and provides insights

Trusted by Brands Worldwide



35-50%
of sales
go to vendors with
immediate response time

How Automated Chatbots Benefit Your Business

- Chatbots reduce loads on your call center by automatically routing the requests to the suitable caretaker
- Chatbots automatically answer common questions, reducing SLA and the necessary amount of live agents
- Chatbots keep a record of all interactions, demands, and conversation history
- Chatbots optimize your workflow, increase sales and reduce costs