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-Dean of Students  
Ridge Community High School  
Timothy Frost

We strive every day here at SchoolInfo to ensure the success of our clients. It's what fuels us—and it certainly means a lot whenever they have nothing but nice things to say about us and our products and service. Timothy Frost, Dean of Students at Ridge Community High School, recognized that their diverse campus was running into a bit of a language barrier when it came to their communication plans. That, on top of half of their student population learning remotely during the pandemic, made things a bit difficult. Luckily, we were able to help.

## **What communication challenges are you looking to resolve with your app?**

We have a very diverse campus with families representing countries from all over the world. We were looking to bridge the language gap with a tool that could effectively alert students and parents to the activities on our campus, but also reach our community in a way that would allow them to stay connected in their home languages. The language translation setting has helped numerous families become involved and stay involved on our campus.

## **How does SchoolInfo help your school?**

During COVID - with half of our student population being remote, the app has helped us to bring those families closer to our community. The seamless integration to our calendar and social media has been an amazing tool in keeping all of our stakeholders on the same page!

## **Is there anything you aren't pleased with about your app?**

Only that I wish we had set up our features sooner!

With a partnership like the one we've created with Timothy, and everyone at Ridge Community High School, their digital communication plan is the best it's ever been. By using their mobile-app to connect with international and remote students, they were able to establish an effective and simple communication strategy to keep their campus running smoothly. Which is what we are all about.