

Microsoft Dynamics CRM Lead Enterprise Support Developer

Location: Naas, Co. Kildare

Company Profile:

OpenSky a European challenger brand to the large global software consultancies, delivering innovation across Government, Transport, Environment sectors in the UK and Ireland.

Due to business growth, OpenSky has a new role for an experienced Microsoft Dynamics CRM Lead Support Developer in its Naas, Co Kildare office within the Enterprise Support Services Division. You'll form part of a high-performance team, working together to deliver projects of national and international importance changing the way large Business and Governments work.

Working with a highly skilled and wide ranging team of technologists, putting in to practice the latest research in innovations in **Power Platform, Azure** and Web technologies, methodologies and design patterns. You will utilise technologies such as **Dynamics CRM, Azure Functions, LogicApps, Power Automate, Power Apps, Azure DevOps**, SQL (on prem and Azure), Jira, and you will utilise modern Agile methodologies.

This an excellent opportunity for an experienced professional to further develop your skills and experience in an international working environment with:

- Develop the best available solutions utilising **MS Dynamics 365, Power Platform, PowerApps, Azure** and more
- Work on large enterprise solutions, for projects of **national importance** within Government
- Wide variety of options for career growth, **company sponsored** certifications, skills development and education.
- Room to **Learn & Innovate** using the Power platform – involvement in research and innovation groups
- Enjoy a friendly, helpful culture where **your success and development is encouraged**
- Multi-directional career development opportunities, e.g., management, lead project developer, etc., technology leader/architect, and more...

Why Join our Team:

OpenSky is a dynamic, exciting place to work. We hire exceptional people, and every one of them is empowered to think independently, take initiative and be innovative in their job.

We are committed to ensuring that our performance and reward strategies are designed to effectively support our employees at every opportunity and offers an excellent work-life balance.

At OpenSky our employees enjoy the creative, agile and meaningful work they do, the resources and technology they have access to and the benefits we offer. The projects we work on make a real difference, and that's what makes us distinct in our industry. This very factor means that our employees get to work with the latest and emerging technologies.

We've built a truly unique culture here at OpenSky, where our employees are always learning, challenged with interesting projects and rewarded with fantastic benefits. We attract talented individuals from a wide range of cultural, geographic and educational backgrounds whom bring with them a rich variety of skills and experiences.

Our plan is simple; we hire the best people whom possess the skills, talent, expertise, experience and motivation that we require and when we find them, we help them grow, develop and achieve their goals.

The values we share help us to thrive and succeed, both as individuals and as a team. If you share those values, you'll fit right in!

The Job:

Description of Position:

- Support and maintain multiple Dynamics 365 enterprise level solutions maximizing configuration where possible
- Maintain tasks using Jira toolset in a collaborative environment
- Work within a team to meet service level targets & quality standards

Necessary Skills:

- 1+ years' experience in a similar Team Leader position
- 4+ years' experience in building Dynamics 365 CRM solutions online or on-premise
- Wide knowledge of MS Dynamics CRM product and its User Interface elements/components
- Managing Dynamics 365 integration with Azure services
- ASP.NET, Web Services, C#, SQL Server, XML, jQuery and Web Service experience
- JavaScript, jQuery experience
- CRM API / SDK knowledge and 3rd party solutions integration experience
- Experience in Dynamics 365 CRM customization including development, plugins, workflows, web resources, security and Portal development
- Experience with ETL tools such as SSRS, Fetch XML and SSIS Package
- Experience in maintaining the Dynamics 365 platform including versions 2013 through to 2016

- Higher Education
- Knowledge of Microsoft Windows Server and Client operating systems
- Client facing communication and interpersonal skills

Desirable Skills:

- Portal Connector development/configuration experience and Unified Service Desk
- SharePoint integration experience
- AngularJS, Bootstrap experience
- North 52 experience
- Experience trouble shooting IP network issues
- Knowledge of HTTP & HTTPS protocols
- Experience with software monitoring and performance tools
- Experience delivering to Government customers

Personal Skills:

- Required creative thinking and personal initiative
- Quick learner of new technologies
- Equally important is your ability to work well in a team environment and the ability to problem solve at any level
- Excellent communication skills in both written and verbal English
- Ability to interface with clients in a professional and efficient manner
- Excellent business process awareness

The above statements are not an exhaustive list

What we Offer:

You will form part of a high-performance team, working together to deliver projects of national and international importance changing the way large Business and Governments work.

- Competitive Salary – market adjusted
- Continuous Professional Development
- Education Assistance Programme
- Company Pension
- Incremental Increases in Annual Leave
- Employee Assistance Programme (EAP)
- Annual Health Screening
- Employee Referral Scheme
- Ethical Employer
- Friendly, fast paced atmosphere

- International working environment in a growing company
- Work with innovative technologies & solutions
- Microsoft Dynamics & Personal development programmes

Please note we do not require the assistance of third parties.

OpenSky Data Systems Ltd. is an equal opportunities employer