Cloud Platform Security & Operations Engineer (Permanent)
Location: Naas, Co. Kildare

Company Profile:

OpenSky a European challenger brand to the large global software consultancies, delivering innovation across Government, Transport, Environment and Health sectors in the Ireland and the UK.

Due to business growth, OpenSky has a new role for a Cloud Platform Security & Operations Engineer based in our headquarters in Naas, Co Kildare on a permanent basis. You will form part of a high-performance team, working together to deliver projects of national and international importance changing the way large Business and Governments work.

Why Join our Team:

OpenSky is a dynamic, exciting place to work. We hire exceptional people, and every one of them is empowered to think independently, take initiative and be innovative in their job. We are committed to ensuring that our performance and reward strategies are designed to effectively support our employees at every opportunity and offers an excellent work-life balance.

At OpenSky our employees enjoy the creative, agile and meaningful work they do, the resources and technology they have access to and the benefits we offer. The projects we work on make a real difference, and that's what makes us distinct in our industry. This very factor means that our employees get to work with the latest and emerging technologies.

We've built a truly unique culture here at OpenSky, where our employees are always learning, challenged with interesting projects and rewarded with fantastic benefits. We attract talented individuals from a wide range of cultural, geographic and educational backgrounds whom bring with them a rich variety of skills and experiences.

Our plan is simple; we hire the best people who possess the skills, talent, expertise, experience and motivation that we require and when we find them, we help them grow, develop and achieve their goals.

The values we share help us to thrive and succeed, both as individuals and as a team. If you share those values, you'll fit right in!

The Job:

You will be joining OpenSky at an exciting time of transformation as we work on improving the delivery of value for customers and the business. Working in the Technical Support and Operations (TSO) team within the Enterprise Support Services Division, you will be part of the team responsible for delivering business critical services that are used 24×7 by our clients around the world as well as supporting our Development Teams.

Working as part of a small Cloud Governance team, you will be working closely with various support and development teams, supporting them with day-to-day issues as well on-going project work to secure and maintain our complex Azure environment.

As a Cloud Platform Security & Operations Engineer your main responsibilities will include, but not necessarily be limited to, the following:

- Provide support and expertise to troubleshoot issues on the Cloud Platform or hosted Workloads, escalating to other specialised teams as required.
- Day to day handling of the SecOps activities, covering system administration, operations governance, threat/vulnerability management, and incident response
- Contribute to incident root cause analysis, with enough knowledge to lead discussions and drive tangible improvements
- Support application and infrastructure security checks throughout their lifecycle across IaaS, PaaS, SaaS and container platforms
- Troubleshoot infrastructure related issues including performance
- Be the subject matter expert on infrastructure elements in the cloud. For example:
    - Compute
    - Storage
    - Networking
    - Database
    - SecOps
- Design, build and implement tools to aid observability, identification and resolution of incidents that occur on the cloud platform with a strong emphasis on reducing MTTR
- Provide backup and recovery support and guidance for cloud resources. This includes executing disaster recovery procedures to support disaster recovery testing
- Be a point of contact for key ITIL & ISO27001 processes that impact the Cloud Platform and hosted Workloads, providing and advice and guidance on how to implement the various requirements in a cloud-first way
- Working with our Cloud Operations 24×7 team to help them better identify, research, and validate security alerts and recommendations
- Act as an escalation point for client related security concerns
- Be an active key contributor in our cloud governance function, working together to further secure and regularise our environments

Your Skills & Experience

As a Cloud Platform Security & Operations Engineer, your skills and qualifications will include:

- 5+ years' experience in Cloud engineering
- Experience of managing public/private cloud technologies in a large-scale enterprise environment
- Experienced in a security operations function within a complex environment
- Hands on experience of securing public cloud technologies (preferably Azure)
- Experience of working with the latest automation tools in a DevOps and Agile environment
- Detailed understanding of security vulnerability identification, remediation, and reporting
- Have good knowledge of privileged access management, vulnerability management, secrets management and access control
- Practical experience in deploying, managing, and troubleshooting IaaS/PaaS workloads
- Have experience using PowerShell (or similar) to interact with Azure
- Understanding of cybersecurity standards and frameworks e.g. ISO27001, NIST, CIS, OWASP, SOC2
- Troubleshooting experience in virtual/ cloud infrastructures
- Proven experience of working within supplier-led service delivery models

Preferred Qualification:

- Advanced level knowledge of Azure or AWS with associated certifications
- Proficient in the automation of repeatable tasks using appropriate scripting
- Beneficial to have any SecOps related certification
- Familiarity with version control platforms e.g., Git, Perforce, SVN, TFVC
- Proven ability to succeed in collaborative work environments using Agile/Scrum methodologies
- Relevant degree or diploma programme of study
- Experience in automated testing supporting operational readiness checks

Personal Skills:

- Ability to travel to customer sites (Restrictions permitting) as required
- Excellent communication skills in both written and verbal English
- Ability to interface with clients in a professional and efficient manner
- Excellent business process awareness
- Proactive, co-operative and collaborative

What we Offer:

You will form part of a high-performance team, working together to deliver projects of national and international importance changing the way large Business and Governments work.

- Competitive Salary – market adjusted
- Bonus
- Continuous Professional Development
- Education Assistance Programme
- Company Pension
- Incremental Increases in Annual Leave
- Employee Assistance Programme (EAP)
- Annual Health Screening
- Employee Referral Scheme
- Ethical Employer
- Friendly, fast paced atmosphere
- International working environment in a growing company
- Work with innovative technologies & solutions
- Microsoft Dynamics & Personal development programmes

Please note we do not require the assistance of third parties

OpenSky Data Systems is an equal opportunities employer