

AMECARE[®]

PERFORMANCE SERVICES



solartronISA

AMETEK[®]

Measurement | Solutions | Expertise

Our Commitment

We provide Life of Field Support from delivery to successful commissioning and start-up of the well, ensuring peak performance and maximum return on investment over the life of your equipment. The Life of Field Support package consists of the following components:

- Installation and Commissioning Schedule
- Training Schedule
- Dualstream System Review
- Service Level Agreement
- Obsolescence Management
- 24/7 Support

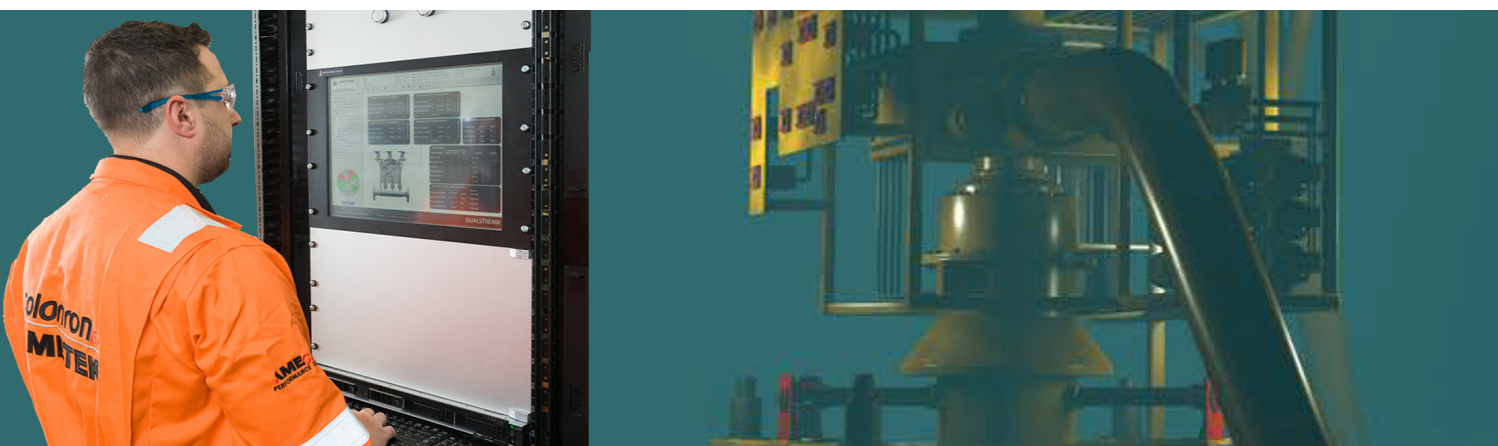
Delivery, Installation and Commissioning

During this critical phase, we understand the need to reduce risk on increasing costs and time delays with your project. To assist, we ensure a project manager who assumes complete responsibility throughout the project along with dedicated Solartron ISA personnel performing the following Delivery, Installation and Commissioning Schedule:

- Site Receipt Testing (SRT)
- Site Integration Testing (SIT)
- Instrument Isolation and Function Testing Throughout Welding Activities
- Site Acceptance Testing (SAT)
- Flowmeter Mechanical Installation Supervision
- Flow Computer Commissioning
- Offshore/Onshore Support During Well Start-up
- Operational Personnel Training

Training Schedule

Experience Solartron ISA's world class training for our Seastream and Dualstream products. New and seasoned engineers will benefit from an education into the operation, configuration and troubleshooting of the subsea or topside flowmeters specific to your project. The courses are offered at Solartron ISA headquarters or can be set up at your location.



DUALSTREAM™

SEASTREAM™

Metering System Review

To ensure peak performance of our metering systems, periodic reviews can be performed either at an onshore/offshore base or remotely via internet based monitoring.

Annual review includes:

- Check and Audit of Dualstream Flow Computer System
- Installation of Dualstream Flow Computer Software Upgrades
- Evaluation of Meter Performance
- Review and Propose Improvements to Optimize Meter System/Accuracy
- Check and Update PVT Configuration if Required

Product Life Cycle

Product life cycle management is an integral part of our design, development, production and support offered throughout the Life of Field. We offer periodic reports advising of product life cycle before occurrence to minimize risk and to achieve optimum cost-effectiveness.

24/7 Support

A 24/7 Help-Desk Service is offered to users of Solartron ISA equipment who have a current AMECare Service Contract in place at the time of inquiry. Limited services are available to users for simple day to day queries on instruments and metrology.

The following services are offered with an AMECare service contract:

- Service Level Agreement
- Email Support
- 24 Hour Telephone Support
- Remote Access Support
- Engineering Support





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AMETEK OIL and GAS

The Oil and Gas Industry is a truly global endeavor with operations on every populated continent. As a global industry needs global support, AMETEK Oil and Gas strives to continuously grow and develop its sales and support network. AMETEK Oil and Gas maintains factory-direct customer support capabilities at its manufacturing sites and a growing number of regional offices.

Continuous product development may make it necessary to change product details without notice.

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