

PLAIN LANGUAGE SUMMARY OF FINANCIAL ASSISTANCE POLICY



WILSON HEALTH
Caring Without Limits

OVERVIEW

Wilson Health is committed to offering financial assistance to people who have health care needs and are not able to pay for care. You may be able to get financial assistance if you are not insured, underinsured, not eligible for a government program, or do not qualify for governmental assistance (for example, Medicare or Medicaid). Wilson Health strives to make sure that the financial capacity of people who need health care services does not prevent them from seeking or receiving care. This is a summary of Wilson Health's Financial Assistance Policy (FAP).

Availability of Financial Assistance:

You may be able to get financial assistance if you do not have insurance, are underinsured, or if it would be a financial hardship to pay in full the expected out of pocket expenses for services at Wilson Health.

Eligibility Requirements:

Financial assistance is generally determined by a sliding scale of total household income based on the *Federal Poverty Level (FPL)*. If you and/or the responsible party's income combined are at or below 400% of the federal poverty guidelines, you may get discounted rates for the care given by the provider. No person eligible for financial assistance under the FAP will be charged more for emergency or other medically necessary care than amounts generally billed to individuals who have insurance covering such care. If you have sufficient insurance coverage or assets available to pay for your care, you may not be eligible for financial assistance.

Where to Find Information

There are many ways to find information about the FAP application process, or get copies of the FAP or FAP application form. To apply for financial assistance you may:

- Download the information online at wilsonhealth.org, key words **financial assistance**.
- Sending an email online at wilsonhealth.org – key words **Contact Us**

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- Request the information in writing by mail or by visiting the Patient Financial Services at 915 West Michigan Street, Sidney, Ohio (Door #18).
- Request the information by calling 937-498-5330 or 937-498-5331

Availability of Translations:

The Financial Assistance policy, application form, and the plain language summary can be offered in English. Wilson Health may provide assistance through use of qualified bilingual interpreter by request. For information about Wilson Health's Financial Assistance Program and translation services, please call for a representative at 937-498-5330 or 937-498-5331.

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How to Apply

The application process involves filling out the financial assistance form and submitting the form along with the supporting documents to Wilson Health for processing. You may also apply in person by visiting the Patient Financial Services at the address listed below. Financial assistance applications are to be submitted to the following office:

**Wilson Health
Patient Accounts Financial Assistance
915 West Michigan Street
Sidney, Ohio 45365

**Patient Financial Representatives are located inside Door #18 immediately on the left.

Approved by:  Vice President of Finance

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