

Scope of the Quality Management System

Policy & Objectives

Scope

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Grainger & Worrall Limited is a privately owned limited company and Manufacturer & Supplier of;

- Tooling for the Foundry Industry
- Ferrous & Non-ferrous Cast & Machined Components
- Grainger & Worrall is not responsible for Product Design and have therefore excluded the Product Design requirements of ISO/TS16949:2009 and ISO 9001:2008 Clause 7.3 from its Quality Management System.

Our Mission (c 2007)

To become known globally as;

- The leading supplier of prototyping services in structural Powertrain Components, and
- An exceptional supplier of Castings and Machining for Specialist and Low Volume Cast Components

Our Quality Policy

It is the policy of Grainger & Worrall Limited to supply products and services that continually meet or exceed our customers' expectations.

All products & services will be manufactured & delivered in accordance with the Company's Quality Management System, which will define the functional responsibilities and Quality criteria associated with control of customer specifications and standards, procurement, manufacture, inspection and testing. We must develop a culture of open communication and teamwork to facilitate a philosophy of continuous improvement in Quality, Efficiency and Productivity, with zero defects always being the aim.

The Quality Management System shall support:

- The Company's Quality Policy, compliant with the requirements of EN ISO 9001:2008 and, for production components for "on-the road" vehicles, the requirements of ISO/TS 16949:2009.
- The Mission Statement by defining Objectives & Key Performance Indicators to enable Continuous Improvement of;

Customer Satisfaction Quality of Service Product Quality Process Efficiency Development of Resource Quality Management Systems

This shall be achieved through regular Management Review & monthly review of our Key Performance Indicators.

Managing Director		