

# Telephony and VoIP Services

VoIP (Voice over Internet Protocol) is a cost-effective alternative to traditional ISDN landlines. Novem IT can optimise your current communication platform so that it works entirely through the internet. This means fewer costs and the option to use multiple devices when making calls. VoIP is a telephone system designed to give SMEs less hassle; with reduced maintenance and more streamlined communication, your number can go anywhere. We can ensure your workforce, remote or office-based, is better connected with VoIP.

**We handle IT so you can handle it.**

## What are the benefits of Telephony and VoIP with Novem IT?



## What's on offer?

### Hosted VoIP telephony system

We offer a fully cloud-hosted VoIP telephony system for our customers. This removes the need for physical hardware on-site and ISDN lines (which are slowly being phased out) from your phone provider. Your VoIP system is hosted remotely and connected via the internet, which streamlines your entire telephony process.

### Three points of presence

As well as using traditional desktop handsets, your VoIP phone system application enables your business to be present in multiple ways:

- On your tablet
- On your computer/laptop
- On your mobile phone

Whether you are in the office, at home or on the go, you can both make and receive calls on any device.

### Wavenet

We partner with Wavenet for our VoIP solutions because their solutions include:

- Voice and video calling
- Instant messaging
- Personal conferencing & collaboration
- Easy admin & management
- Unified experience
- Dynamic search, status and location
- Support and maintenance

# Why work with Novem IT?

- **When you call, we pick up**

A friendly, approachable person will always greet you. We support your technology needs so you don't have to worry.

- **VoIP & telephony experts**

We have been helping our customers optimise their telephony solutions for over two decades. Our experience is second to none.

- **Improve business operations**

Novem IT provides VoIP & telephony solutions that can help improve communication efficiency giving you valuable time back to focus on what you do best.

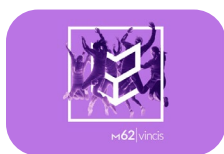
- **Reliable communication**

Never let communication be a problem for you or your team again with a reliable phone system hosted in the Cloud.

- **Cost-effective solutions**

Our cost-effective VoIP solutions with Wavenet will eliminate expensive capital purchases, recurring maintenance charges and additional running costs. Novem IT want to make sure our customers are getting the best solutions at a cost-effective price.

## What our customers say about us



*Novem IT enabled flexible roaming user presence with Hosted telephony – allowing any user, any time anywhere, access to key business systems. This meant the team were better connected than ever.*

- M62 Vincis



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- SSP Health

adt workplace

*Novem IT implemented a remote access platform that is available to field-based staff 24/7, 365 days a year.*

- ADT Workplace

## Our partners

Novem IT partner with Wavenet because of their ability to unify teams with innovative communication solutions, making staying in touch easy.



**Give your team the best platform to succeed by ensuring they are better connected than ever. Your communication options are endless with VoIP. Find out more today.**



**Book a Meeting Today**



**NOVEM**



**0800 046 9957**



**info@novem-it.co.uk**



**https://novem-it.co.uk/**