



Compliant Call Recording for Microsoft Teams

TeamsLink Call Recording provides a secure, complete compliance solution for recording, archiving, retrieving, searching, and monitoring multiple modes of communication across Microsoft Teams meetings, from voice calling to video conferencing, screen sharing, and chat conversations. Secure compliance capture enables regulated organisations to confidently meet strict record-keeping, communications monitoring and reporting requirements

Capture all Teams Communications

- Capture voice, IM, video, screen sharing and more with a single solution
- Implement a tamper-resistant centralised recording function
- Securely archive, retrieve, replay and manage interactions
- Improve regulatory compliance and reduce risk

Improve Compliance Oversight

- Use real-time dashboards with a single pane of glass view of your infrastructure
- Apply automatic labelling rules for call categorisation and cases
- Monitor the state and quality of the data and be alerted to anomalies
- Avoid fines, penalties and reputational damage

Simplify and Modernise Investigations

- Protect recorded data through access control, encryption and workflows
- Transcribe, search, categorise and analyse interactions
- Simplify processes through intelligent case management
- Reduce costs and increase compliance/IT efficiency

Features

- Record all communications and interactions within the Microsoft Teams Client
- MiFID II Compliant Call Recording
- Speech Search and Transcription
- Records Retention and Data Governance
- Single Pane of Glass Solution
- Capture Peer-to-Peer Interactions

Benefits

- Improved Compliance across all Channels
- Reduce the Cost of Compliance
- Secure and Flexible Solution
- Microsoft Ecosystem Integration
- Recording Assurance
- Peace of Mind that all forms of Teams Communications are Recorded

Recorded Communication in Teams Meetings



Voice Calling



Instant Messaging



Video Conferencing



Screen Sharing

Microsoft Collaboration Compliance Capabilities

Empower your compliance with specialist features including Compliance Recording, Recording Assurance and Compliance Investigation. Make your compliance data more effective with Records Retention & Data Governance, Policy Enforcement (Ethical Walls) and Speech Search & Transcription.