

Teams Voice

The all-in-one communication tool for businesses.

Microsoft Teams Voice can optimise your communication strategy. Teams Voice upgrades your Microsoft Teams application into a fully-functioning business telephony solution. With Microsoft Teams Voice you can replace your existing business telephony solution by using the same app to voice and video call, chat and host meetings and centralise all your communications from one app you know and love.

Staying connected has never been easier with Teams Voice.

What are the benefits of Teams Voice?



Streamlined Communication

Make and receive phone calls from your Microsoft Teams app on any device.



Connected Workforce

Call your colleagues with a click of a button. And stay connected with an app that lets you call, chat and instant message.



Save Time and Money

Have all your communication under one roof. You no longer have the need for a separate telephony system.

What does Microsoft Teams Voice offer?

Microsoft Teams Voice is an additional feature within the Teams application that helps to upgrade your communication. It can be used as your business telephony solution, removing the need for extra hardware, lines and all the associated costs that come with them. Get everything you need to make calls to any number with just a click of a button, all in one solution.

With Teams Voice, you can manage all your internal and external voice communications through one platform that all your staff are familiar with. This saves time, hassle and money.

Microsoft Teams Voice features:

- Auto conferencing
- Direct routing
- Auto attendant
- Cloud voicemail
- Call queues
- Cloud compliance recording
- Contact centre integration

There are several calling plans on offer to suit your business needs that can be added to your existing Microsoft 365 subscription, making it one less invoice for your accounts team to worry about.



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Why work with Novem IT?

- **When you call, we pick up**

A friendly, approachable person will always greet you. We support your technology needs so you can focus on your business.

- **Reliable communication**

Never let communication be a problem for you or your team again with a reliable phone system hosted in the Cloud.

- **We are Microsoft and Yealink Partners**

Our team are Microsoft and Yealink experts; we will bring experience to your communication solutions and ensure you get the most out of your systems.

- **Communication solutions to meet your business needs**

Your business is unique, so your communication needs will be specific to your company. Any solution we recommend will be built to your specific needs.

- **Cost-effective solutions**

We understand that sticking to a budget is essential for any business. This is why Novem IT works hard to provide cost-effective communication tools that not only improve your business operations but also keeps costs down.

Why we think this solution is ideal for our clients

“With more of our clients employing a hybrid working model between home and office working, our Microsoft Teams Rooms solution with Yealink brings the meeting room online by allowing businesses to collaborate efficiently and effectively with colleagues, customers and partners, no matter where they are based.”

Mike Ryan, Sales Director

Our partners

Novem IT partner with leading technology providers to ensure our customers have access to the best service possible.

We handle IT so you can handle it.



Yealink

We can streamline your entire communication process, so your team are better connected. Whether you are remote, in the office, or on the go - we can ensure your communication never falters.

 **Book a Meeting Today**



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