



**Communal  
Energy  
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## CEP – Quality Policy Statement of Intent

CEP understand the requirements of the quality standard ISO 9001 and in particular the focus on customer and client requirements, needs and expectations.

CEP is committed to the implementation of a management system that meets the requirements of ISO 9001, relevant industry standards and appropriate regulatory and legislative requirements relevant to the areas in which we work.

We recognise the importance of achieving good standards of quality management and quality control and the impact this has on the effectiveness and sustainability of our business. We also recognise the need to continually strive for improvement and shall provide a framework for setting and reviewing objectives and measurable targets as part of the management review process

### To achieve this, the company is committed to:

- Meeting the customer and relevant regulatory and legal requirements
- Ensuring the availability of the resources necessary to fulfil the requirements of the Quality Policy
- Communicating the Quality Policy, and its importance to all employees and those who carry out work on their behalf.
- Ensure that all employees understand quality and know of the company objectives and goals.
- Have clearly defined roles and responsibilities for each company position recorded upon Job Descriptions.
- CEP complete regular audits and reviews of its activities to ensure customer satisfaction, expectation and needs are met.
- Measurement of Quality performance, monitoring of trends and investigation of any shortfalls in Quality.
- Incorporate Quality planning, organisation, control and review with reporting into all the companies' activities.
- Continually improve the Quality Management System
- Ensuring all employees work towards a common goal of customer satisfaction working within the Quality System minimising error and non-conformity.

This Quality Policy Statement, Objectives and Goal are subject to regular formal review on a minimum of an annual basis.

Signed 

Darren Cochrane - CEP Managing Director





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Date *22/12/2020*

