

Young saver privacy notice



SWANSEA
BUILDING SOCIETY

Established 1923



Protected

Young saver privacy notice

This notice tells you how Swansea Building Society (we or us) of 11/12 Cradock Street, Swansea, SA1 3EW, collects, stores and uses information about you like your name or date of birth. We call this information your personal information. A longer version of this notice can be found at <http://www.swansea-bs.co.uk/about-swansea-building-society/privacy-information>.

If you have any questions about this notice, or if you wish to exercise any of your rights, please contact our Data Protection Officer, either in writing at 11/12 Cradock Street, Swansea, SA1 3EW or via email at dpo@swansea-bs.co.uk.

What personal information do we collect about you?

We will collect the following information:

- Your name, contact details, address and sometimes details about your health;
- Your date of birth and/or age and nationality;
- Records of how you use the account, so the details of money paid in or taken out.
- Records of how you have contacted us; and
- Information about parent(s)/grandparent(s)/guardian(s) and who can take money out of the account

Why do we need to collect your personal information?

We use your personal information to:

- confirm who you are when you open an account or contact us;
- manage and look after your account(s) with us;
- provide you with information that you ask for and on changes to our products/services;

We may use information about you to create reports which tell people about number of accounts and/or customers, for example the number of young saver accounts or average age of our savers. This information is called statistical analysis but it cannot be used to identify you.

Where do we collect your personal information from?

We collect your personal information directly from you or your parents (for example, when you complete an application form or contact us). Without this information we would not be able to open your account.

Keeping in contact with you

We need your contact details so we can tell you important information about your accounts. Please tell us if your information changes as otherwise we may need to share your information with other people to help us find you.

What are our legal reasons for collecting and using your personal information?

We can only collect and use your personal information if we have a legal reason to do so. Our reasons are

- to open and manage your account;
- where the law says that we must use your information;
- where we have a real reason for needing it;
- where you or your parent(s)/grandparent(s)/guardian(s) have said we can.

Is your personal information sent outside the United Kingdom?

We will keep your information in the UK and will not share it with anyone else. If there is a problem with your account we may need to allow our IT experts who are based outside the UK (currently in India) to look at your information but we will make sure that your personal information is always kept safe.

For how long is your personal information kept by us?

We will generally hold your information for the whole time that you have an account with us, and for six years after your account is closed. We may keep your information for longer than this if the law says we have to, or where we need the information to look after our legal rights. We may also keep general details about the account type and usage for reporting.

Your rights

Under data protection laws, you have the right to ask us to:

- correct any personal information which is wrong;
- stop using your personal information for certain reasons;
- delete your personal information in some circumstances;
- provide you with copies of your personal information.

Not all of these rights will apply in all circumstances. Please contact our Data Protection Officer if you wish to exercise any of these rights. If you are unhappy with the way that we are handling your personal information, please contact our Data Protection Officer in the first instance and we will try to resolve your complaint. You also have the right to complain to the Information Commissioner's Office, which is the regulator for data protection laws: <https://ico.org.uk/>



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www.swansea-bs.co.uk

SBS (YSPN 1021)

Swansea Building Society is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Financial Services Register Number: 206066

Head Office

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Swansea

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