



After-Sales Service Recommendation

WEINMANN Emergency Medical Technology GmbH + Co. KG, as a manufacturer of medical devices, with its registered office and place of business in Frohboesestraße 12, 22525 Hamburg and the „Center for Production, Logistics and Service“ factory in Siebenstücken 14, 24558 Henstedt-Ulzburg, hereby urgently recommends to its customers, to observe the following After-Sales Service Recommendations when handling WEINMANN Emergency medical devices. A medical device that is not maintained or is deficiently maintained may endanger patients and users.

Spare parts:

WEINMANN Emergency recommends exclusively using new original spare parts or replacement parts that have been sourced from and inspected by WEINMANN Emergency. These offer the guarantee of fulfilling conformity with the medical device.

Repairs:

WEINMANN Emergency recommends exclusively having repairs made by its own manufacturer service or by officially trained and authorized WEINMANN Emergency service partners. Official service partners of WEINMANN Emergency fulfill various requirements. These include the training and qualification of their employees with well-founded service training courses, as well as the provision of all necessary testing and measuring devices and the required specialist tools. The currently authorized WEINMANN Emergency service partners can be found on the WEINMANN Emergency website.

Accessories & consumables:

WEINMANN Emergency recommends exclusively using new original accessories and consumable that bear a valid best before date. With reusable products, the reprocessing must take place according to the currently applicable instructions for use.

Batteries:

Regular replacement of the rechargeable batteries according to the intervals recommended in the instructions for use serve to ensure the optimum service level, as well as safety and reliability. For WEINMANN Emergency rechargeable batteries, this interval is usually set at six years. Furthermore, the batteries must be charged at regular intervals to protect them from deep discharge. The recommended charging cycle is described in the instructions for use.

Hamburg, november 2021

WEINMANN Emergency Medical Technology GmbH + Co. KG

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