

Call Supervision— Train. Coach. Motivate.

Listen in, whisper or barge in at any-time,
with call supervision.



Guide and support your agents while on calls with 3 easy options:

- 1. Listen-In:**
managers listen to an agent's call but neither the agent nor the caller will hear the manager.
- 2. Whisper:**
managers listen to an agent's call and speak to the agent, but the caller cannot hear the manager.
- 3. Barge-In:**
manager listens to agent calls and will speak to both parties.

Develop an effective training strategy, improve your customer service and increase sales.

Try it today with a rate as low as \$10 per user.

Get it now from your portal in the Cloudli Store,
or contact your agent today.