

A person wearing a blue sweater is working on server hardware in a data center. The person's hands are visible, reaching into a server rack to adjust or inspect a component. The server racks are filled with various electronic components, including circuit boards and cooling fans. The lighting is dim, with a blue tint, suggesting a professional and technical environment.

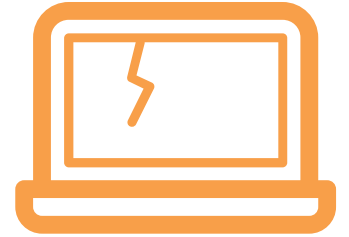
**entech**

## Case Study:

# Disaster Recovery

The right partnership can protect your data from anything

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# Multi-site company faces major data disaster

**Employees:** Fort Myers, FL

**Employees:** 50

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## The situation

- Training and education
- Headquartered in Fort Myers, FL
- 6 additional offices located around the world
- Data, email, and applications hosted on one server at the headquarters
- All offices heavily utilize data, email, and applications hosted on the company server
- Server and computers located at the headquarters were damaged after a major flood

## Our solution

- All data, email, applications, and necessary configurations were backed up and replicated at an offsite location, as well as on a local device — thanks to Entech's image-based backup system.
- This particular backup solution was managed, monitored, and regularly tested by the Entech team — which means all data was safe, accessible, and ready to be restored after the flood.
- Luckily, the local device was not damaged during the flood, and all data, email, and apps were restored using this device.
- The onsite server was assessed for damage, and Entech placed a claim with the organization's insurance company.
- A replacement server was successfully ordered within hours of the incident.



## The results

- The organization was restored to 100% functionality within 6 business hours — ahead of their recovery time goal of 12 business hours (1.5 business days).
- Because they had the proper safeguards in place, the organization was able to operate at full capacity even during the recovery time.



## The takeaway

The business did not have to operate at zero or limited capacity for more than 6 hours. And even though they experienced a major disaster, the company did not face any serious repercussions. At the end of the day, this company has complete confidence in their backup and disaster recovery solution. They know their systems are safe and always recoverable within a predefined recovery window.

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