

	Onboard/ New Hire	Termination/ Leavers	Refresh	Break/Fix	Definition
<input type="radio"/> Asset Retrieval		✓	✓	✓	Sending a custom return kit for packing and return
<input type="radio"/> Asset Reception	✓	✓	✓	✓	Physically accepting and staging a returned device
<input type="radio"/> Asset Audit	✓	✓	✓	✓	Creating a detailed, electronic asset record with dynamic status
<input type="radio"/> Data Destruction		✓	✓	✓	Secure data erasure
<input type="radio"/> Warranty Service		○	○	✓	Executing in-warranty repair on a device
<input type="radio"/> Repair		○	○	✓	Executing out-warranty repair on a device
<input type="radio"/> Refurbish		○	✓	✓	Recondition a device for reuse
<input type="radio"/> Inventory Maintenance	✓	✓	✓	✓	Storing and managing devices for redeployment
<input type="radio"/> Imaging & Asset Tag	✓		✓		Installing software and ID tags on a device
<input type="radio"/> Kitting	✓		✓		Packaging a device with accessories
<input type="radio"/> Oversight, Reporting, & Recommendation	✓	✓	✓	✓	Recommendations, standards, and reporting. Includes a secure portal, lifecycle warranty, etc...
<input type="radio"/> Resale & Recycle		✓	✓	✓	Compliant end of life asset disposition
<input type="radio"/> Shipping	✓		✓		Sending a ready device to an end-user
<input type="radio"/> Remote Purge		○	○		Erasing the device's data before return

✓ Included ○ Optional

DMD provides turnkey asset management services which allow you to outsource all or part of your new hire, termination, or refresh process, with strict process and controls for data security and environmental compliance, resulting in responsible reuse, remarketing, and recycling.

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