

Hardware Asset Management Offering

	Onboard/ New Hire	Termination/ Leavers	Refresh	Break/Fix	Definition
○ Asset Retrieval		✓	✓	✓	Sending a custom return kit for packing and return
○ Asset Reception	✓	✓	✓	✓	Physically accepting and staging a returned device
○ Asset Audit	✓	✓	✓	✓	Creating a detailed, electronic asset record with dynamic status
○ Data Destruction		✓	✓	✓	Secure data erasure
○ Warranty Service		○	○	✓	Executing in-warranty repair on a device
○ Repair		○	○	✓	Executing out-warranty repair on a device
○ Refurbish		○	✓	✓	Recondition a device for reuse
○ Inventory Maintenance	✓	✓	✓	✓	Storing and managing devices for redeployment
○ Imaging & Asset Tag	✓		✓		Installing software and ID tags on a device
○ Kitting	✓		✓		Packaging a device with accessories
○ Oversight, Reporting, & Recommendation	✓	✓	✓	✓	Recommendations, standards, and reporting. Includes a secure portal, lifecycle warranty, etc...
○ Resale & Recycle		✓	✓	✓	Compliant end of life asset disposition
○ Shipping	✓		✓		Sending a ready device to an end-user
○ Remote Purge		○	○		Erasing the device's data before return

✓ Included ○ Optional

DMD provides turnkey asset management services which allow you to outsource all or part of your new hire, termination, or refresh process, with strict process and controls for data security and environmental compliance, resulting in responsible reuse, remarketing, and recycling.

877.777.0162 ⓘ INFO@DMDSYSTEMS.COM ⓘ WWW.DMDSYSTEMS.COM

