

## KEY FEATURES

Positive Thinking Company offers the management **Citrix ADC**.



- Proactive analysis of logs and metrics
- Application onboarding process
- Out-of-band remote management through our Secure Virtual
- Appliance Config Backup & Versioning
- Certificate management & follow-up
- Incident/Request response through Jira Service Desk

## PROJECT APPROACH



### Intake

- Gather the needs & requirements of the client: what are the goals of the ADC solution?



### Offer

- Based on the complexity of the configuration



### Onboarding

- Configuration of Secure Virtual Appliance
- Account Creation
- Service Desk Maintenance/Upgrade
- Windows



### Continuous Improvement

Updating ADC/SD-WAN Follow-up on Security events Trend analysis Capacity planning Compliance

## ADDED VALUE



### Fully managed solution

Our experience on Citrix ADC (Netscaler) will result in a streamlined, consistent environment. We will take care of every aspect on your ADC: compliancy, back-up, upgrades, configuration.



### Vulnerability/Security

We monitor vulnerabilities and security related information concerning ADC and surrounding products. We will act pro- actively to prevent downtime and incidents.



### Trend Analysis

We capture and analyze logs and metrics which will be used for trend analysis in our Cloud analytics portal. This results in less downtime and a more secure environment.

