



SignOnSite case study: **Northerly Group**



NORTHERLY GROUP
AUSTRALIA

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ABOUT NORTHERLY GROUP

Northerly was founded in 2002 by Michael Lawson in Western Australia.

They provide a full suite of services from planning and finance, right through to high quality design construction services across a wide variety of sectors:

- commercial and retail,
- industrial
- civil and civic,
- residential,
- fitout and refurbishment

In addition to these sectors, they've developed specialist expertise in creating retirement living and aged care spaces that offer high functionality and liveability.

We spoke with Bill Roche, who is the architect of Northerly's five ticks: an accreditation against five sets of international standards for safety, quality and environmental management.





WHY THEY CHANGED

Northerly Group's commitment to quality and safety is demonstrated in their work and company culture. Their ISO 9001 and ISO 4801 certification is further proof of their high standards.

As a part of their continuous improvement, they sought to add efficiencies to their quality and safety processes.

With their existing paper-based systems, site supervisors were having to spend at least 90 minutes a day performing and managing site inductions.

They were also having to spend a significant amount of time and attention on ensuring site sign in compliance.

Northerly chose SignOnSite to solve their problems and to add to their extensive safety competencies.

THE OUTCOMES

1. ATTENDANCE REGISTER COMPLIANCE HAS BECOME MORE EFFICIENT.

Rather than going to a site office and filling in paper forms, workers and subcontractors are finding it easier to sign-on using their mobile phones.

"9 out of 10 people don't have a problem figuring it out on their first go" - Bill Roche, EHS and QA Systems Manager.

This reduction in friction has naturally resulted in increased compliance with processes.



HOW IT WORKS

The system has 3 main components:

- A geo-fenced site, created from inside the SignOnSite platform;
- The site attendees' smartphone;
- Kiosks, for when attendees' don't have access to a smartphone;

When a worker or visitor arrives on site, they sign-on/off using the SignOnSite app or kiosk. The geo-fenced site ensures that this person is present on the correct site.

If the attendee forgets to sign-on, the app is able to do it automatically when they step into the geo-fence.

On sign-on, they will be prompted to read the Daily Briefing, and send back an acknowledgement. If it's their first visit, they'll be prompted to complete their site induction.

The SignOnSite Intelligent Site Attendance Register gives:

- Site attendees a quick, easy way to sign-on and sign-off sites;
- Site managers:
 - a real-time view of who is on site;
 - ability to view and manage safety compliance;



2. SUPERVISORS ARE SAVING AT LEAST 90 MINUTES PER DAY ON SITE INDUCTIONS.

The SignOnSite induction system is allowing supervisors to efficiently deliver and receive information from people coming onto site.

They are able to directly convey rich information such as maps, photos and diagrams; and also receive accurate information about new site attendees in a digital format. Combined with the digital induction approval process, people are kept informed and compliant.

One of the ways this is demonstrated is in the level of emergency preparedness on site - when asked, workers and subcontractors can quickly recall key locations and procedures.

HOW IT WORKS

On first sign-on at a site, workers and visitors are prompted to complete their induction. They can quickly and easily complete this induction in the app:

- Common and repetitive fields are pre-filled from the user's profile;
- Credentials and tickets are saved in a digital wallet;

This induction is highly customisable, with the ability to:

- Capture a range of information from licenses/competencies (including photos and expiry dates) to emergency contacts;
- Provide people with rich information about the site, including maps, photos, rules and processes;

Completed inductions can then be approved or rejected by the Site Manager.

3. STREAMLINED COMPLIANCE AND QUALITY ASSURANCE WITH TRACEABLE DATA AND REPORTING.

Northerly Group is able to capture more accurate data with the SignOnSite system.

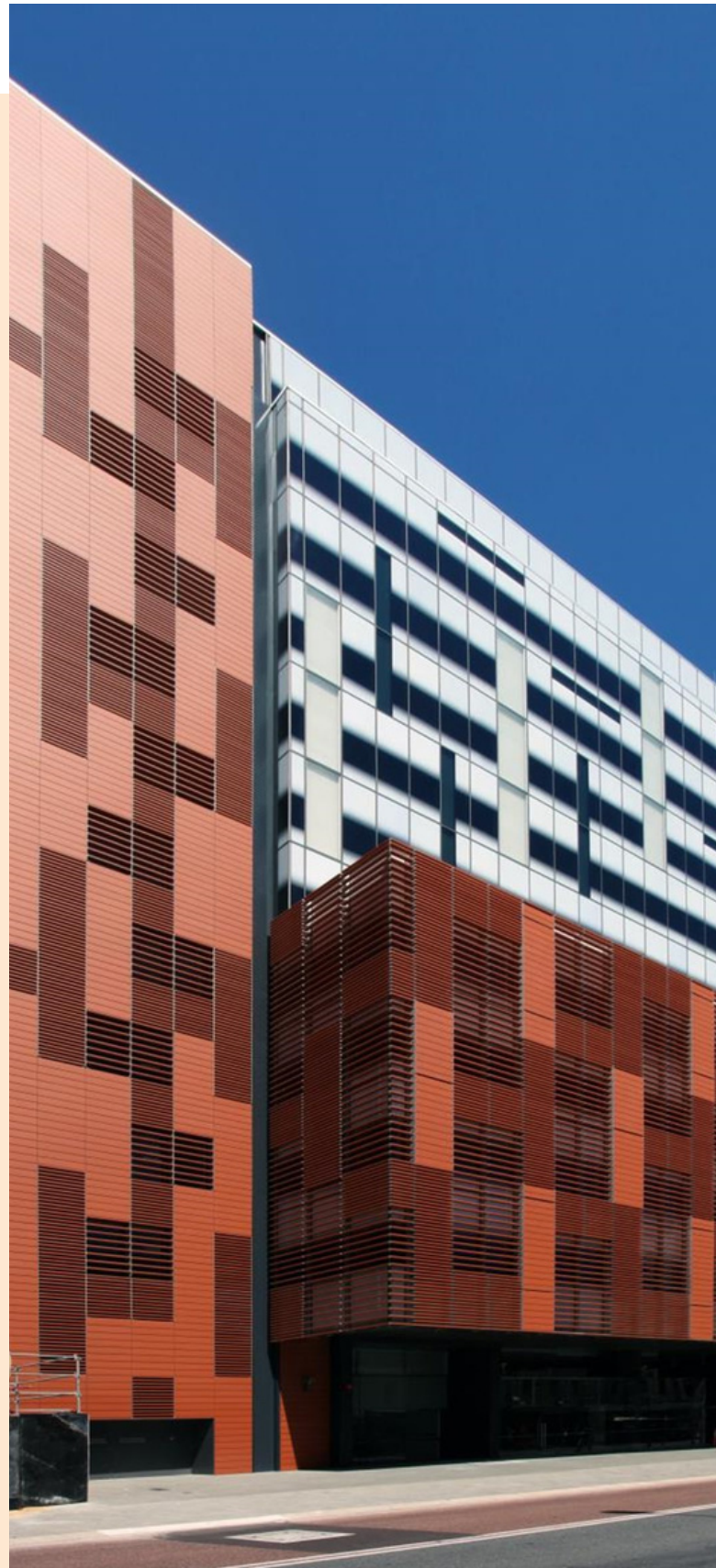
Since data is collected in real-time, and key events (such as inductions) require approval, the data has fewer human errors.

The range of data captured also provides traceability of events.

HOW IT WORKS

SignOnSite securely logs key safety events as they happen in real time - from someone signing on to a site, to the acknowledgement of a briefing. This data helps managers to keep their sites safe and compliant.

Information is also shown in real-time - a site dashboard shows who is on site and their compliance status. In addition to helping sites run safely and efficiently, it actively demonstrates a high standard of safety during spot-checks and audits.



THE SignOnSite SAFETY IMPROVEMENT OPPORTUNITY



Intelligent Site
Attendance Register



Sites visible in real-time
on your computer



Digitally submitted Site
Inductions



Instant view of
Induction compliance



Instant view of
attendees'
Competencies &
Licenses



Two-way safety
communications



Quickly evacuate &
mark-off roll



Quickly get
information, data &
reports



Leverage Procure

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