Flexible Working Solutions

Helping you find a way forward

Cloud-based Phone System

SUITABLE FOR ANY ORGANISATION

Our VoIP phone service is the ultimate office and remote working solution for your business. It is a feature-rich and future-proof IP voice solution. We build, train and then maintain the solution for you.

To connect to our fully cloud-based Hosted Voice service, users simply require reliable broadband and a compatible device.

Standard licenses include using the Office UC softphone application or app for PC desktop, mobile and tablet.

VoIP Features

Including but not limited to the below:

INCLUSIVE FEATURES

- Feature portal
- Call logs
- Video call (internal)
- Time schedule
- Directories
- Company site or user level directory
- Do not disturb
- Call hold
- Unlimited auto-attendant
- Unlimited hunt groups
- Voicemail to email
- Three-way conference

ADDITIONAL FEATURES

- Call recording
- Call storage
- Conferencing
- Call analytics
- Enhanced reporting
- Screen popping
- Click-to-dial
- Call centre
- Music on hold
- Fax to email
- Receptionist console

Benefits to Consider

- Save on your monthly bills
- Create a mobile workforce
- Employees can work remotely
- Flexible and scalable
- Offers your customers a better service
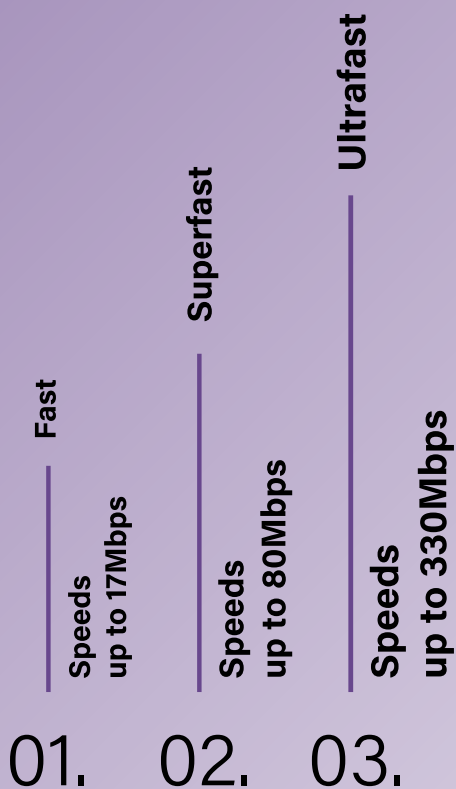- Presents a professional image for your business

Fast

Speeds
up to 17Mbps

Superfast

Speeds
up to 80Mbps

Ultrafast

Speeds
up to 330Mbps

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82%

of businesses report cost savings when they moved to the cloud. (Source: Microsoft).

Connect with us online

Connectivity

POWER YOUR HOSTED VOICE

We believe that call quality is paramount, so we also have a range of Connectivity options available. We offer a full suite of Fibre Broadband products, including Fibre-to-the-Cabinet (FTTC and G.FAST), Fibre-to-the-Premises (FTTP), as well as ADSL Broadband.

The options cover all businesses - if you're a one-man-band or running a small or medium enterprise. We offer speeds ranging all the way up to 330Mbps. Pricing, actual speed and availability of each respective solution are subject to an address check.
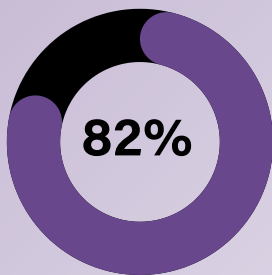
Why Choose VS Group?

BENEFITS FOR YOU

- UK-based customer service team
- Access to online, self-service billing and service platform
- Contract terms are built around each customer
- We have a range of solutions available for all types of businesses
- Our team are committed to saving you money on your monthly bills.

OUR PROMISE TO YOU

- A wide variety of products will be considered as part of a bespoke solution design
- We are transparent with the breakdown of costs and show true value in your investment with us
- We provide the tools you need to become efficient and proactive with your solution management
- Our shared values are at the heart of every business transaction, and in everything we do.