## FACT SHEET





## GoTab All-in-One Restaurant POS

A New Class of POS That Works Seamlessly with Contactless Orders



#### OVERVIEW

Today's consumer expects a different kind of hospitality experience, one that is responsive to their needs and preferences.

The GoTab Restaurant Point-of-Sale (POS) lets operators easily adapt to changing consumer preferences while still creating a personal connection with guests. With no contract or monthly fees, you can deploy this new class of POS that works seamlessly with contactless orders. Cloud-based and easy to customize to your needs, GoTab's POS provides always-on, real-time access so you can access your data 24 x 7, 365, from wherever you can access the Internet. Instead of a point-of-sale, you'll have exponential "points-of-sale" since every guest with a mobile device is empowered to order.

### Guest-Control + Server-Control = Superior Hospitality

With the adoption of contactless ordering almost ubiquitous, guests expect to have full control over the ordering and payment experience. They value the role a great server plays in their dining experience AND they want to order what they want, whenever they want. Now, it's possible to strike the right balance for your business.

## With the GoTab All-in-One Restaurant POS, operators can easily tailor the service experience to guests' preferences.

Your servers can open a tab using the GoTab POS. Your guests can open a tab by scanning/tapping a QR code/ NFC chip. Both your server and your guests have the flexibility to add to the shared tab whenever they wish. Best of all, the tab is settled when it's time to leave. Your guests don't have to wait for card swipes or a receipt. Your servers get an effortless transaction that gives guests what they want and servers the time to prioritize guests' needs. Your servers get to do more table touches, upsell seamlessly and resolve issues faster.

#### RUN SMOOTH WITH DURABLE, LOW-COST HARDWARE

While GoTab can work with any iOS- or Android-enabled device, we have a full complement of low-cost, durable hardware options:

#### Tablet Service Terminal

This 10.1" Amazon Fire Tablet provides the perfect mix of compact and powerful. It is lightweight and easy to carry. Servers can start and add to a digital check, and seamlessly pass it off to your guests.

#### Mobile Payment Terminal

A powerful handheld payment terminal that processes physical credit cards. Can be used with a POS Terminal Station, a Hand-Held Ordering Tablet, or any other GoTab-enabled device.

#### Counter Service Terminal

This sturdy 15.6" high definition screen with waterproof front display and 10 point capacitive touch, allows for an easy POS experience. Its 4 core processor enables quick tap responsiveness to enable your staff to spend less time at the POS station and more time focusing on customers. The versatile VESA mounting allows your POS stations to be wall-mounted, on a countertop stand or positioned any way you see fit with any VESA mount.

#### GoTab Restaurant POS Key Features

- No contracts or subscriptions required
- Cloud-based, simple, fast easy set-up
- Durable, low-cost, high-quality hardware
- Integrates with GoTab's top of line contactless ordering and handheld terminals
- Enterprise-Class 24 x 7 Live Support (phone, chat, email)
- Online Training and Support
- 99.99% Availability



#### A COMPLETE RESTAURANT COMMERCE PLATFORM

GoTab's technology provides restaurants with a menu of solutions that can adapt to a wide variety of restaurant needs.

- **Contactless Ordering and Payment** offers native features for opening a digital tab, sharing and splitting the tab and tips, and keeping the tab open until it's time to settle. This unique tab system helps reduce transaction fees for both the guests and the operators.
- **Curbside Pickup** allows operators to keep a safe distance from their customers and delivery partners at pick up. With Curbside Pickup restaurant staff can bring orders directly to customer vehicles, and communicate with them while they wait.
- **Delivery** operators can keep more of your hard-earned revenue with first-party delivery. Or integrate with common third-party platforms.

GoTab operators have a platform with functions that seamlessly communicate with one another and provide a full 360 degree approach to restaurant operations.

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GoTab has been a boon for us, helping us reduce labor and track financials and inventory. It's easy for customers and employees to use. We are just a single location pub but our suggestions for features are added regularly and customer support is the best we've seen for a pointof-sale system.

Joshua Stanford, Manager at Gourmands Neighborhood Pub in Austin, TX.