How to Teach Guests about GoTab

We understand that some of your guests may have questions about GoTab - we're here to help! Below, find some commons questions you may find yourself answering.

Where can I see your menu?

We've partnered with GoTab so you can view the menu, order, and pay all from your phone! Just scan the QR code and you'll be taken to our online menu.

What if I can't scan the QR?

No problem! Just visit GoTab.io on your web browser and you'll be taken to our site.

How do I scan the QR?

Apple:
1. Open up the camera app on your iPhone or iPad
2. Hold the camera so the QR code is clearly centered in the viewer
3. Your device will read the code, and prompt you to "Open in GoTab"
4. Tap the notification to be taken to the GoTab online menu

Android:
1. Open the camera app on your phone
2. Hold the camera so the QR code is clearly visible
3. Your device will recognize the code, and show you a notification, OR click the shutter button and then click the QR icon that appears
4. Tap the notification to be taken to the GoTab online menu

What if I don't have a mobile phone?

Someone else at your table can order for you, or one of our staff members can assist you.

Do I have to click "Remember me"?

No. If you click "Remember me" you won't have to re-enter your credit card information when placing another order.

(If the guest has any other questions about security, refer them to our privacy policy which can be found at about.gotab.io)

How does this work?

Easy! Once you are in the menu, you can browse and add items to your order. Once you are ready, you can place your order and it will be ready soon. You'll get a copy of your receipt texted to you.

What if I want to order more?

Open a tab! That's what makes GoTab different from other ordering services. You can keep adding to your order and pay just once, which cuts down on service charges for everyone.

What if I have a question or need to talk to someone?

On the bottom left of your screen, there is a chat icon. If you click that, you can send a text message directly to the restaurant and we'll be able to help you out as soon as possible.

How do I pay?

You'll put in your credit card information after you add items to your order, and your card will be charged when you complete that order. If you're opening a tab, your card will be charged when you close it.

Can I tip?

Absolutely! There will be a tip selector on the "Review Order" screen. We appreciate it!