Omnivore

The 3rd party system we use for our integration is called Omnivore. There are a couple of prerequisites for the Omnivore installation, depending on your point of sale.

INFORMATION REQUIRED

- Engage member of the deployment team ASAP.
- The instructions below should be copied and pasted into an email directly to the customer.

FOR SUCCESSFUL INTEGRATION:

- **If you are using Micros 3700 or Oracle Simphony, a license for Transaction Services is required.** If you do not already have this, please reach out to your Oracle support rep to get this underway. Please note that the optional Micros Ordering Module extension is not supported by Omnivore. If you have this already, please let us know. Also note that only RES4 and RES5 versions of 3700 are supported, and versions 2.9+ and 18.x of Simphony are supported.

- **If you are using POSitouch, a license for the XML Ordering module is required.** If you do not already have this, please reach out to your local POSitouch reseller to get this underway. Please note that the following POSitouch models and versions are supported: POSitouch; MENUW and QuickMenu; Transaction+ and MidniteExpress, versions 5.36+, 6.36+, QuickMenu 2.6.7.12+.

- **Next, there are some firewall rules** that will need to be put in place to whitelist outbound traffic from the Omnivore agent to the Omnivore cloud services. The following subnets should be whitelisted for outbound TCP connections on port 443 for new, related, and established traffic.
  34.239.145.112/28   34.216.110.112/28   34.241.204.208/28   13.228.64.144/28

- Once that's done, the next step is to **download the base agent on the POS server by clicking this invite link from a browser on that machine:** https://connect.omnivore.io/invite/KBA8S6X2.

- **If you are using POSitouch,** this can be run on either the POS Driver or the Back Office computer.

- **Once downloaded, the base agent will run the Omnivore account and location activation prompts,** and once you've gotten through it, you will have scheduled a time with the Omnivore support team to complete the full configuration. The final Omnivore configuration steps will be done via a remote screen share, so we'll just need someone in the store who can grant access using TeamViewer from the POS server. This is a joint session involving Omnivore, GoTab, and your team.

Omnivore *continued*

EITHER BEFORE OR AFTER THE OMNIVORE AGENT IS INSTALLED:

We'll need a few POS-specific configurations to be made by someone who has administrative access. Namely, the following: (These are all case-sensitive)

1. **Create a tender called GoTab.**

2. **Create an employee** with first name GoTab, last name GoTab, and check name GoTab. Our checks get created under this pseudo "user."

3. **Create an open priced menu item** called GoTab Open Item. Make sure it's configured to print on prep station tickets and display on your KDS, if you are using one. (If using POSitouch, make sure memo field is enabled.)

4. **Create a $0 priced menu item** called GoTab Spot. Make sure it's configured to print on prep station tickets and display on your KDS, if you are using one. (If using POSitouch, make sure memo field is enabled.)

5. **Create a $0 priced menu item** called GoTab Customer. Make sure it's configured to print on prep station tickets and display on your KDS, if you are using one. (If using POSitouch, make sure memo field is enabled.)

6. **Create an open priced modifier** called GoTab Open Mod. Make sure it's configured to print on prep station chits / display on KDS and is in a modifier group that is assigned to any products that you want to enable open text customizations on. (If using POSitouch, this should be set up as a memo cell type called GoTab Open Item, not a general multiplier.)

7. **Create an open dollar discount** called GoTab Open Discount. This is used to support promotional programs.

8. **Enable multiple checks per table.** This supports the use case of multiple guests within one party opening individual checks at the same table.