

The Future of Technology is Contactless: Real World Results from Hospitality Leader Gregg Frazer/Stone Brewing



Tim McLaughlin CEO of GoTab, Inc.

and

Gregg Frazer,VP of Hospitality,
Stone Brewing











Stone Brewing & COVID-19

Transformed service model

Re-imagined hospitality experience

New makeup of internal team





The New Standard is Contactless



Consumers order on their own device for pickup, delivery or dine-in, *or*



Servers use GoTab on a mobile device to take dine-in orders or add to an order



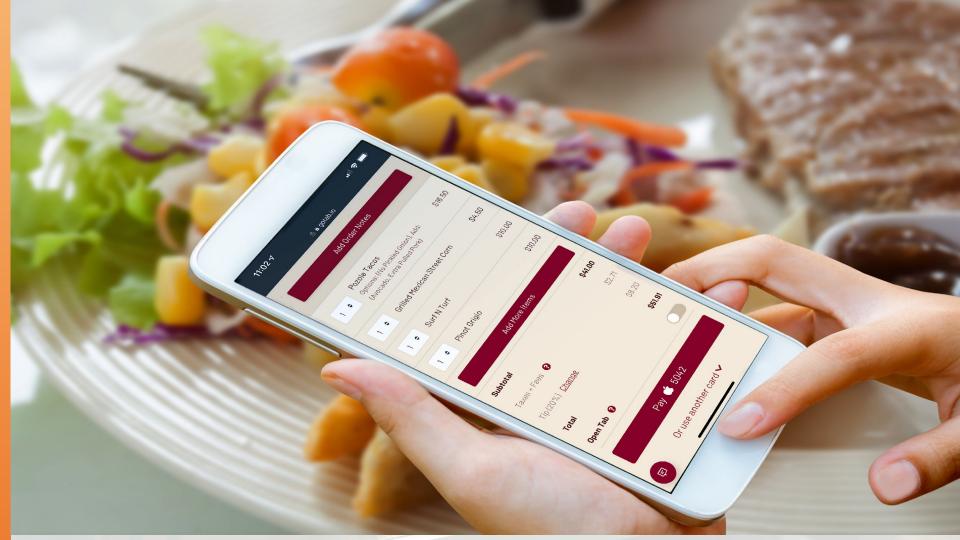
Kitchens operate efficiently using proprietary KDS or POS integration



Diners get to enjoy their experience and the tab is closed via card not present payment







Consumers and Operators Are Ready



of GoTab consumers order on their smartphone when faced with a line



of QSR consumers prefer ordering via technology instead of a restaurant employee



of hotel guests order room service with GoTab instead of calling the front desk



of corporate workers would use cafeterias more often if order ahead was available



GoTab Restaurants Outperform their Peers



Increased Spend per Check

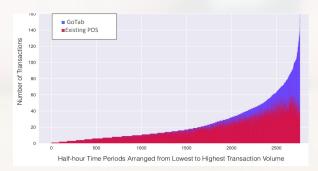
23% higher customer spend than traditional mode of service



Better Diner Experiences

GoTab users average ½ star higher on Yelp

Improved Operating Efficiency



3-5x greater throughput during peak than traditional POS systems

Stronger, Multichannel Revenue



Top clients thriving amidst pandemic; activated new revenue streams overnight



Sample of Current Clients: Restaurants, Hotels & Sport Venues

Restaurants































Hotels, Retail & Events















Key GoTab Features

Contactless from day one; purpose built to make every consumer touch point effortless and contact-free.

No app download required.

Servers get to focus on what they do best: getting the right order to the right guest when they want it.

Full support for takeout and delivery, operators retain more of the profit.

Integrate with popular POS; no hardware required; no need to rip and replace current system.

Only self-service platform with native features for opening a digital tab, sharing and splitting the tab and calculating tips among friends, and keeping the tab open until it's time to settle.

Simple, low-cost pricing model.





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