

Userful powers control room at leading Midwest communications provider.

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Summary

Control room video walls provide the most versatile way to visualize and monitor multiple data sources and inputs simultaneously. This video wall case study showcases the power and flexibility of the Userful video wall controller software and video wall processor in a control room Network Operations Center (NOC) environment.

Lightbound, a leading internet, voice and data solutions provider in Indianapolis (USA) deployed a 8-display video wall in the Network Operations Center to monitor the company's data center operation, as well as digital signage in their lobby for display general information and other content.

The video wall at the NOC not only is used to monitor their network and security cameras, it also doubles as a presentation screen for guests, customers and staff, and as Chuck Reed, VP of Operations at Lightbound, puts it "they use it as a credibility piece... to showcase their capability".

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We use it as a credibility piece with our prospects... to show our capability.

- Chuck Reed VP of Operations Lightbound



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