



Ajay Nambiar

Recognised amongst the Top 150 Global Customer Experience Thought Leader and Influencers with 28+ years of Business Operations and CX expertise across Hospitality, Technology and Real Estate sectors. Proficient in building a) high performance teams, b) scaleable, multi location, omnichannel systems and certified processes. Established many "first ever" business practices that are used as benchmarks in the industry. A self driven, logical, passionate, results and execution oriented go getter who thrives in steady state and VUCA business environments. An avid Marathoner and Triathlete

Ajay is also well recognised in the CX conferencing space – he has over 400+hours of experience at both international (CCW, IQPC, World AI & RPA summit etc) and Domestic (Economic Times Strategy summit, Customer Fest, Service Quality Excellence summit etc) conferences as a Chair, speaker, moderator and Panelist