

## QUALITY POLICY STATEMENT

The principal objective of Inspectahire's Quality Policy Statement is the continuing commitment to development and review in all areas of the business, leading to continual improvement by evolving our processes and identifying our stakeholder requirements, with the intention of providing our clients with the quality of service they expect from a professional organisation.

To support this goal, it is our policy to the setting and monitoring of quality objectives:

- Commitment to work with organisations and customers to establish and maintain the highest quality standards.
- Commitment to continually improve quality performance.
- Quality of our service and products.
- Deliver projects on time and budget.
- Provide a safe and professional service.
- Attention to detail by trained personnel.
- Commitment to customer service & customer satisfaction.

Identifying our customers' requirements so to provide products and services which consistently match the specification, performance & quality standards set by Inspectahire, or agreed with our customers. Committing to provide an excellent service which consistently meets customer expectations and is implemented throughout all phases of contract performance.

To assist the company in establishing, achieving, and continually reviewing its Company and business management system objectives we are committed to operating in a manner that sustains our certification awarded in accordance with the International Quality Standard ISO 9001.

Doing so provides continual quality review and improvement in our Business Management System. It is the Company's belief that in operating to these standards, it will be more effective, efficient, meet the requirements and wherever possible exceed and expectations of our customers.

Authorised by:

*Cailean Forrester*

Cailean Forrester (Oct 11, 2021 10:34 GMT+1)

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Title: Managing Director

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# Quality Policy Statement 2021 - 2022

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