



TECHNOLOGY UPGRADES THAT TRANSFORMED OPERATIONS

THE WOODHORN GROUP

woodhorngroup.co.uk

20 users

Head Office in Oving, Chichester along with 2 remote sites in Runcton and Tangmere.

Client

Woodhorn Group is a diverse company offering a range of expertise across multiple areas of agricultural work. They are industry leaders in organic farming, waste management, sustainable landscaping and have strong morals on promoting both environmental and economic sustainability.

Results

- Migrated IT infrastructure into the cloud
- Upgraded network security with enterprise grade technology
- Migrated emails to Office 365
- Moved telecoms to a more reliable system
- Updating and improving the hardware utilised throughout the business

Challenge

At the time of meeting Woodhorn, they were looking to upgrade their SAP (systems, applications and products) management system to a new, cloud-based, variant. One of the requirements of the new system was that all machines needed to be running Windows 10 Pro. When we set out to update all existing applicable devices to Windows 10 Pro, it became evident that the machines supplied by their previous IT partner were not as new as they were led to believe when purchasing them but were, in fact, second hand.



LMS Group®



We now have a strong business relationship and the strength of our IT and phone infrastructure, compared to a year ago is immense. LMS have helped bring us up to date and assisted in helping us to utilise the technology available (for example agile working).

When I think back to the problems we used to have and compare to how things are now with LMS, it's great to realise that we no longer have those problems and that we now have trust in our IT support.

Gemma Ralph, Office Manager, The Woodhorn Group

LMS Group approach

LMS Group completed a thorough audit of Woodhorn's IT Systems, including their overall infrastructure and cyber security. Another key focus was how their data was accessed and governed within the business, especially with the introduction of GDPR. We needed to consider the ability for remote workers to easily access their data without security being compromised.

New computers, networking, Wi-Fi and implementing a temporary server were all part of this project that we sourced immediately. In sync with the hardware components, we migrated the business from a hosted exchange environment to Office 365 to further improve collaboration within the business and security of data with superior bolt-ons offered by Microsoft.

In addition to their IT, we also managed a smooth transition of Woodhorn's physical phone lines and broadband so that the management of the network could be applied. Furthermore, LMS group also ported Woodhorn's phones to a fully hosted VoIP phone system which offered more features, functionality and reliability.

Client support

LMS Group have formed a strong relationship with The Woodhorn Group since beginning our partnership in February 2019. The rollout of technology updates has evolved the way in which Woodhorn Group operates. The ability for all their systems and staff to collaborate allows for flexible working whilst offering robust security.

Finally, LMS Group also went through a 5-year technology forecast with Woodhorn so that future spend, growth and technologies were all considered which allows Woodhorn to plan for the future.

Ongoing projects

The implementation and roll out of Microsoft Enterprise, Mobility and Security has enabled the company to tighten data controls through:

- Enforced Multi-Factor Authentication and Single-Sign-On
- Mobile Application Management and the lockdown of external access to company data
- Enforced Bitlocker Encryption on remote devices that contain company data

The introduction of this allowed Woodhorn to qualify for the government backed Cyber Essentials scheme.

