

STRATEGIC IT PARTNER, SUPPORTING DIGITAL TRANSFORMATION, IT SERVICES AND CLOUD DRIVEN TECHNOLOGIES

waterscan

Sustainable
Water Future



AT A GLANCE

Challenges

- Reactive IT provider
- No standardisation of Waterscan's workstations
- Lack of documentation meant any transition of technology was more difficult than expected
- Number of machines running on different operating systems which meant it was hard to collaborate effectively

Results

- Migrated IT infrastructure into the cloud
- Introduce internal collaboration and streamline communication
- Migration of emails to Office 365
- Improving security of data and network
- Standardising their technology
- Technology budget and forecasting



LMS have been fantastic to work with and have helped Waterscan bring an exceptionally high level of control, robustness and modernity to our IT systems which allows Waterscan to focus on our core business.

Nathan Morgan

Commercial Services Manager,
Waterscan

OBJECTIVES

Waterscan initially wanted an accredited partner to carry out an audit and review of their IT landscape.

As well as the audit, Waterscan also felt that they weren't getting the support or guidance from their IT provider, and wanted to discuss building a relationship with a local provider.

LMS GROUP APPROACH

Following thorough audits of Waterscan's IT infrastructure and systems, LMS Group identified multiple areas that required improvement. LMS Group then recommended systems that can be implemented to advance the security controls of Waterscan's data, as well as how cloud technologies will improve the collaboration and productivity of the staff.

This approach resulted in LMS Group being instructed as Waterscan's new technology partner.

Key milestones that were agreed included:

- Takeover of IT Support
- Office 365 E-Mail migration
- Migration of data from a physical server to Microsoft SharePoint
- Implementation of Microsoft EMS
- Upgrade of network security with Cisco Meraki
- Introduction of failover connection
- Installation of Fibre To The Premises (FTTP) at the Rotherham branch
- Standardisation of devices
- Rollout of Windows 10 across the
- Decommission of physical server