

CUTTING EDGE UNIFIED COMMUNICATIONS & ICT SYSTEMS FOR A NEW EQUINE HOSPITAL



AT A GLANCE

Challenges

- Poor ADSL connectivity
- Old network infrastructure
- Sussex Equine needed an overhaul of their computers, servers, and network facilities

Results

- Total overhaul of the hospital's IT infrastructure and network design
- Office 365 migration
- Backup and continuity solution utilising Microsoft Azure to ensure business uptime
- Increased staff productivity and efficiencies through upgrades to the core network, computers, server and telephony systems
- Improved data and information security with new control and protection mechanisms
- Out of hours IT support



LMS have been instrumental in our move to our new site. They guided us to make the right decisions on software and our new telecoms systems.

Tanya Bricker
Company Practice Manager,
Sussex Equine Hospital

OBJECTIVE

Sussex Equine Hospital were having issues with their ADSL connection and old infrastructure, which led them to move their old site in Arundel to a new site that would have improved connectivity and networking facilities.

To help with the move from an IT and technology point of view, Sussex Equine Hospital were looking to partner with someone that could provide them with the support they needed.

LMS GROUP APPROACH

The first task was to immediately put in place a temporary backup solution on the existing hardware, and to order a Security Appliance to replace the out of date router.

The temporary backup solution installed by LMS Group immediately proved its worth, as not long after the new router was installed, and before the new hardware had arrived, the practice was hit with Ransomware. The solution put in place saved all of their data.

Brand new servers, computers, networking, WiFi and a power regulation/backup solution were also sourced as part of the project. LMS Group also migrated the business from an antiquated email system to Office 365. A phased approach was adopted to move all of their services over to a virtualised Hyper-V solution, with multiple points of redundancy.

Alongside key IT milestones and delivery, LMS Group took over all the management of the hospital's ISDN phone lines. The porting process to a Hosted IP Telephony solution, with in-built unified communication capabilities, was managed in-house, making everything a lot easier for staff when the company moved to their new premises.