

1

# VX805 Setup Using Mercury Pay W/ EMV – Pro 9

"GETTING STARTED GUIDE"

## Contents

| Assemble and Configuring the VX805: | 3 |
|-------------------------------------|---|
| Install the VX805 Driver:           | 6 |
| Install the Current Pro 9 Build:    | 7 |
| Configure EDC in CAP:               | 7 |

## Assemble and Configuring the VX805:

- > You will need a small Philips screwdriver for this.
- 1. Unscrew the back plate. (See image below)



2. Plug in the USB cable. (See image below)



3. Replace the back plate and tighten the screw. (See image below)



4. It is necessary to verify the VX805 is properly configured for USB. To verify this setting, plug the VX805 into your CAP computer. You will notice the VX805 will begin to initialize. (See *image below*)



5. Once the VX805 screen shows the XPI load, press the **Alpha** and **8** buttons at the same time on the device. (See image below)



- \* EMV Support requires XPI version 8.30 G or 8.42B or higher (XPI Load versions are current as of 10/01/2015). Contact CAP if you have the incorrect XPI version.
  - 6. Select USB by pressing the F3 button on the VX805. (See image below)



7. The VX805 is now set to USB. Unplug your device and move to the next step.

\*CAP highly recommends purchasing the optional stand for stability when inserting Chip cards.

#### Install the VX805 Driver:

- Download and install the USB to serial drivers. This will create a virtual com port. <u>This must</u> <u>be done on each station processing credit cards.</u>
  - 1. Please follow the link below to install the VX805 driver:

http://www.capsupport.com/drivers/verifone/Vx805.zip

- 2. Once the driver is installed, plug in the VX805 and allow Windows to identify the driver to complete the install.
- 3. Verify the com port setting once complete in the Windows Device Manager. (See image below). You should see the VX805 listed under Ports. Make a note of the COM number.



## Install the Current Pro 9 Build:

1. Update CAP Pro 9 to enable EMV functionality. Follow the link below to download the latest version of CAP Pro 9:

http://capretail.com/download/2014/SetupPro9\_EMV.EXE

\*If you are not on Pro 9 already, please contact your reseller or CAP for assistance.

# **Configure EDC in CAP:**

1. Once installed, open the Pro 9 Toolbar. Go to **Help>Configuration>Tender Settings> EDC**. (See image below)

| up EDC                                  |  |                   |
|---|--|-------------------|
| Select EDC Method                       |  |                   |
|   | Details  |                   |
|   |  |                   |
| (1) Mercury Payment Server              | MERCURYPAY Used For Credit Card Authorization  | Yes               |
| (2) NETEPay Server<br>(2) Sage Exchange | Merchant ID  | 755847002         |
| (4) PC-EFTPOS                           | Accept Debit Card  | Yes               |
| (5) Sterling Payment Server             | Require Credit Venity Number (CVV) when Card number is manually keyed in               | NO                |
| (6) Pax                                 | Terminal ID  | NO                |
|   | MPS Server Name  | POS-PC            |
|   | SecureDevice   | EMV VX805 MERCURY |
|   | Pad ID   | VX805             |
|   | Tokens Enabled   | Yes               |
|   | Support Partial Approval   | Yes               |
|   | Use EMV(chip'n'Pin)  | Yes               |
|   | Select EDC Device EMV_Verifone VX805 - Encrypted no sig cap EMV enabled Select COM Rot | v                 |
|   | Joint Joint Port   |                   |
|   | Com9   |                   |
|   | ourna -  |                   |
|   |  |                   |
|   |  |                   |
|   |  |                   |
|   |  |                   |
|   |  |                   |
|   |  |                   |
|   |  |                   |
|   |  |                   |
| F1 Help                                 | F10 Accept   | Esc Cancel        |
|   |  |                   |
|   |  |                   |
|   |  |                   |
|   |  |                   |
|   |  |                   |

- 2. Highlight *Mercury Payment Server* and set *MERCURYPAY Used for Credit Card Authorization* to Yes.
- 3. Enter your *Merchant ID*.
- 4. Set Accept Debit Card to Yes.
- 5. Enter the name of the computer that has NETePay installed into the *MPS Server Name* field.
- 6. Select EDC Device: EMV VeriFone VX805 Encrypted No sig cap EMV enabled from the drop down.
- 7. **Select COM Port**: Assign the appropriate com port the VX805 was assigned to in the step that the drivers were installed. This can be located in the Windows Device Manager if necessary.
- 8. Set Tokens Enabled to Yes.
- 9. Set Support Partial Approval to your preference.

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(800) 826-5009, Monday through Friday, 8:30am-5:30pm Central Time

#### 10. Set Use EMV (chip'n' Pin) to Yes.

- 11. Press **Accept** and then verify NETePay is running. This can be found in the task bar if it is not already on your screen.
- 12. A new EMV Device Setup button will appear at the bottom left. Press EMV Device Setup. This loads the updated parameters to the VX805. (See image below) Please note: If NETePay is not running, you will receive an error during this step.

| Set up EDC                             |   |                             |  |  |
|--|---|-----------------------------|--|--|
| Select EDC Method                      | 5   |                             |  |  |
|  | Details   |                             |  |  |
| (1) Mercury Payment Server             | MERCURYPAY Used For Credit Card Authonization   | Yes                         |  |  |
| (3) Sage Exchange<br>(4) PC-EFTPOS     | Merchant ID<br>Accept Debit Card<br>Dearling Card Martin Manahar (CMA) when Card symbols is mercurity law of in   | 755847002<br>Yes            |  |  |
| (5) Sterling Payment Server<br>(6) Pax | Verify Address, Zip code (AVS) when Card number is manually keyed in<br>Verify Address, Zip code (AVS) when Card number is manually keyed in<br>Terminal ID | No                          |  |  |
|  | MPS Server Name<br>SecureDevice   | POS-PC<br>EMV_VX805_MERCURY |  |  |
|  | Pad ID<br>Tokens Enabled  | VX805<br>Yes                |  |  |
|  | Support Partial Approval<br>Use EMV(chip/n'Pin)   | Yes                         |  |  |
|  | and multiply to all   |                             |  |  |
|  |   |                             |  |  |
|  |   |                             |  |  |
|  | Select EDC Device   |                             |  |  |
|  |   |                             |  |  |
|  | EMV_Ventone VX805 - Encrypted no sig cap EMV enabled  | ~                           |  |  |
|  |   |                             |  |  |
| Select COM Port                        |   |                             |  |  |
|  | Com9 ~  |                             |  |  |
|  |   |                             |  |  |
|  |   |                             |  |  |
|  |   |                             |  |  |
|  |   |                             |  |  |
|  |   |                             |  |  |
| F1 Help EMV Device Setup               | F10 Accept  | Esc Cancel                  |  |  |
|  |   |                             |  |  |
|  |   |                             |  |  |
|  |   |                             |  |  |

13. The VX805 will initiate a loading process. When finished, the device screen will say 'Welcome' and the setup is complete.