CAP|Software

<u>Replacing Existing SellWise Computers – Stations 2+</u>

Preparation:

____Does the new PC meet the recommended specifications? Check our hardware specs here:
http://www.capretail.com/content/Certified-Hardware-LIst/CAPCertifiedHardwareList.pdf

____Does the new PC have all the required ports for my peripherals? (Ex, Parallel printer port, USB, serial?) Compare your new PC to your existing one.

____Do I have all the 3rd Party Software to migrate to a new PC? (Ex, CAP, PC-Charge, printer and pole display drivers). If not, find them here:
http://www.capretail.com/downloads.htm
http://www.capsupport.com/drivers/

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Installation:

____Map a drive to the main station to access the CAP SellWise data. Here are some helpful links:
http://windows.microsoft.com/en-US/windows7/Create-a-shortcut-to-map-a-network-drive
http://www.capretail.com/video/MapNetworkDrive/MapNetworkDrive.html

____Turn off all 'UAC' (User Account Controls) if using Windows Vista, Windows 7 or Windows 8.
http://windows.microsoft.com/en-US/windows-vista/Turn-User-Account-Control-on-or-off

____Log into Windows as Administrator or with Local Administrator Permissions.

____Install OPOS Drivers for any printers and cash drawers that will be connected.*
http://www.capsupport.com/drivers/
*Note if you experience any OPOS errors please contact the product manufacturer for additional support.

____Install OPOS Drivers for all other peripherals such as customer displays, scales, etc. where applicable.
http://www.capsupport.com/drivers/

____Install Windows default printer and share this printer if needed.

____Download the version of Pervasive SQL previously being used and CAP SellWise from the CAP downloads page. If Pervasive 11 is used, verify registration.
http://www.capretail.com/downloads.htm

____Install Pervasive SQL Software and accept all default selections in the install process until it is complete.

____Reboot PC.

____Install SellWise Pro. Please make sure the software installs into C:\Program Files\CAP directory when prompted during the installation. Follow the prompts and accept the defaults until complete.

____Reboot PC

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Configuration:

_____Go to **Start>>Run** (that's the white box in Windows 7) and type "**CP**" then press **Enter**. A box will open on your screen with your station number and data path information. Browse to your Data path and press "**Save Registry**" then "**Fix Station**" and then Exit the program.

_____Open CAP SellWise Pro.

_____Log into CAP SellWise Pro, then select **Help>>Configuration>>Printers**, Configure the printers you wish to use. Follow this guide:
http://www.capretail.com/content/Guides-and-Documents/Install-Guides+Checklists/SettingupPrintersandOPOS.pdf

_____ Close Printers, open Tender Settings through **Help>>Configuration>>Tender Settings**.

_____Configure the EDC settings for the credit card processor that you are using.

_____Verify Station Settings by going to **Help>>Configuration>>Station Settings.**

_____ If you are processing with a remote terminal then you can skip the next steps:

_____ **Mercury Payments setup**
http://www.capretail.com/content/Guides-and-Documents/Install-Guides+Checklists/MercuryPaySetup.pdf

_____**PC-Charge setup**

     _____In **Configuration >>Tender Settings>> EDC** select "*PC-Charge Payment Server*."

     _____Set "*PC-Charge Used for Credit Authorization*" to "**Yes**."

     _____Click on "*Pc-Charge Program path*" and browse to the path where PC-Charge Payment Server is installed.

     _____Enter your "*Credit Card Processor*". You can find this inside PC-Charge under Merchant setup. You will enter the 3 or 4 digit letter code you see there.

     _____Enter the "*Merchant ID*" also found in the same place in Pc-Charge.

_____**Accept** these changes and **Exit** configuration.

_____**Exit** CAP Software Pro, then open CAP **POS** and Login.

If you cannot login at this point please contact CAP Software for further assistance.

At this point your migration should be complete and you are now ready to install and configure any additional stations if needed.