CAP|Software

Replacing an Existing SellWise Computer - Station 1

Preparation:

____ Does the new PC meet the recommended specifications? Check our hardware specs here:
http://www.capretail.com/content/Certified-Hardware-LIst/CAPCertifiedHardwareList.pdf

____ Does the new PC have all the required ports for my peripherals? (Ex, Parallel printer port, USB, serial?) Compare your new PC to your existing one.

____ Do I have all the 3rd Party Software to migrate to a new PC? (Ex, CAP, PC-Charge, printer and pole display drivers). If not, find them here:
http://www.capretail.com/downloads.htm/
http://www.capsupport.com/drivers/

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Installation:

____ Turn off all 'UAC' (User Account Controls) if using Windows Vista, Windows 7 or Windows 8.
http://windows.microsoft.com/en-US/windows-vista/Turn-User-Account-Control-on-or-off

____ Log into Windows as Administrator or with Local Administrator Permissions.

____ Install OPOS Drivers for any printers and cash drawers that will be connected.
http://www.capsupport.com/drivers/

____ Install OPOS Drivers for all other peripherals such as customer display.*
http://www.capsupport.com/drivers/
 ***Note if you experience any OPOS errors please contact the product manufacturer for additional support.**

____ Install Windows default printer and share this printer if needed.

____ For installs with multiple stations, share the C:\ Drive for full access.
http://www.capretail.com/video/ShareDrive/ShareDrive.html
http://technet.microsoft.com/en-us/library/cc770880.aspx

____ Copy the data folder (Example, C:\SW) from the existing PC to the local drive of the new PC. If you are using PC-Charge; copy the **Active-Charge** folder as well.

____ Download the version of Pervasive SQL previously being used and CAP SellWise from the CAP downloads page.
http://www.capretail.com/downloads.htm/

____ Install Pervasive SQL Software and accept all default selections in the install process until it is complete.

____ Reboot PC.

_____ Install SellWise Pro. Please make sure the software installs into C:\Program Files\CAP directory when prompted during the installation. Follow the prompts and accept the defaults until complete.

_____ Reboot PC.
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Configuration:
_____ Before opening the software go to C:\SW and delete the file ~PVSW.LOC.

_____ Configure the Pervasive Gateway on the main station only.

_____ Go to **Start>>Program>>Pervasive>>Other Utilities** and select the Gateway locator.

_____ Change the Target Directory to your CAP SellWise Pro Data path. Next click **Change**. Your PC Name will appear. Press **Ok**, and then **Exit**. For step-by-step instructions view this video:
http://www.capretail.com/video/gateway/gateway.html

_____ Go to **Start>>Run** (that's the white box in Windows 7) and type "**CP**" then press **Enter**. A box will open on your screen with your station number and data path information. Browse to your Data path and press "**Save Registry**" then "**Fix Station**," and then Exit the program.

_____ Open CAP SellWise Pro.

_____ Log into CAP SellWise Pro, then select **Help>>Configuration>>Printers**, Configure the printers you wish to use.
Follow this guide:
http://www.capretail.com/content/Guides-and-Documents/Install-Guides+Checklists/SettingupPrintersandOPOS.pdf
http://www.capauto.com/video/cong/cong.html

_____Close Printers, open Tender Settings through **Help>>Configuration>>Tender Settings**.

_____ Configure the EDC settings for the credit card processor that you are using.

_____ Verify Station Settings by going to **Help>>Configuration>>Station Settings**.

_____ If you are processing with a remote terminal then you can skip the next steps:

_____ **Mercury Payment setup**
http://www.capretail.com/content/Guides-and-Documents/Install-Guides+Checklists/MercuryPaySetup.pdf

_____ **PC-Charge Setup**

_____Install PC-Charge Payment server software. It is recommended to install into C:\Active-Charge if you will have other stations processing credit cards.
http://www.verifone.com/payment-processing/pccharge.aspx

_____ Copy the Active-Charge folder you saved from the old PC into the Active-Charge folder of the new PC and select **Overwrite**. This should restore it to the point it was last accessed.

_____ Go to **C:\Program Files\Cap\Utilities\PcChargeExtrasClean.reg**. Double click and click '**Yes**' on the file.

_____ Configure PC-Charge in CAP SellWise Pro.

_____ In **Configuration >>Tender Settings>> EDC** select "*PC-Charge Payment Server*."

_____ Set "*PC-Charge Used for Credit Authorization*" to "**Yes**"

_____ Click on "*Pc-Charge Program Path*" and browse to the path where PC-Charge Payment Server is installed.

_____ Enter your "*Credit Card Processor*". You can find this inside PC-Charge under Merchant setup. You will enter the 3 or 4 digit letter code you see there.

_____ Enter the "*Merchant ID*" also found in the same place in PC-Charge.

_____ **Accept** these changes and **Exit** configuration.

_____ **Exit** CAP SellWise Pro**,** then open CAP **POS** and Login.

If you cannot login at this point please contact CAP Software for further assistance.

At this point your migration should be complete and you are now ready to install and configure any additional stations if needed. See the document titles: "Replacing SellWise Pro 2+ CAP" for a setup checklist for any additional stations.