



## Developing Global Acumen

**In this day and age, there are few careers that don't require you to deal with people of different cultures and backgrounds.**

**Developing Global Acumen is a program that will help you become well-groomed in various aspects of intercultural competence and build your confidence so that you can flex your behavior according to where you are and who you're with.**

**Attend this program if you're interested in growing your global reach and success with it.**

### How do I know I should attend this workshop?

1. Do you work with or do business with people of different cultures and backgrounds?
2. Are you wanting to clinch new business deals in different geographical regions?
3. When operating internationally, do you sometimes worry that your communication style and meeting etiquette is inappropriate?
4. Do you find that you're sometimes intolerant of people different to you and you know you need to learn how to overcome this?
5. Do you want to expand your career reach?

If you answer yes to most of these five questions, then this workshop is for you.

### What will I do?

You will cover:

- Identify the three steps to acquiring global acumen
- Practice showing curiosity in others and their cultures
- Identify scales/dimensions of cultural difference, and look at some established comparison models
- Discuss types of Unconscious Bias and ask whether it's possible to disrupt Unconscious Bias
- Learn about allyship programs and their applicability in certain contexts

### What are the outcomes?

By the end of this workshop you will be able to:

- Understand how your own culture has shaped you
- Show curiosity to help you bridge cultural differences; specifically by employing listening, observing and questioning skills
- Appreciate key dimensions that can cause cultural misunderstandings
- More readily critique your own unconscious biases
- Articulate what it means to be a global citizen



## **How do I prepare?**

Think about your experiences of operating with people of cultures other than your own. Make notes about your most memorable experiences; both good and bad. Bring your notes to the session and be prepared to share your stories.

## **Who is iOpener?**

We develop people and organizational performance through the power of happiness at work.