

1. INTRODUCTION

- 1.1 Welcome to the Six Degrees' Fair Usage Policy.
- 1.2 We are a provider of IT services, including managed cloud hosting, co-location services in our data centre, connectivity and unified communications.
- 1.3 In order to provide a high-quality service to all our customers when using shared network, this Fair Usage Policy apply to the use of your services.
- 1.4 This Fair Usage Policy explains your usage obligations, how to comply with these obligations and what will happen if your usage falls outside this Fair Usage Policy.

2. FAIR USE

- 2.1 We expect you to use our Services in good faith and in a reasonable and proper way. We may impose (at our discretion) restrictions on the way in which we serve you if we consider your use appears to be inconsistent with this approach.

Content Restrictions

- 2.2 You must not use the Services for any purpose, or store, distribute or transmit any material through any part of the Services, that:
 - (a) is unlawful, harmful, threatening, defamatory, obscene, harassing or racially or ethnically offensive;
 - (b) facilitates illegal activity;
 - (c) depicts unlawful sexual imagery;
 - (d) promotes unlawful violence, discrimination based on race, gender, colour, religious belief, sexual orientation, disability, or any other illegal activities; and
 - (e) constitutes a violation or infringement of the rights of any person, firm or company (including, without limitation, rights of copyright and confidentiality).

Activity Restrictions

- 2.3 When using our services, you must:
 - (a) only use our services and equipment for legitimate business purposes and according to the instructions provided by us;
 - (b) not perform continuous streaming or filesharing outside the ordinary course of business;



- (c) not use the services in such a way that adversely impact our network by slowing down its performance or that adversely impact the services we provide to other customer, as we reasonably expect and instruct you from time to time;
- (d) not use the services fraudulently or in breach of any law or statutory duty.

3. HOW TO COMPLY WITH THIS POLICY

- 3.1 If you have concern about your data usage, please [contact us](#) to review your usage report or to apply limitation to your services.
- 3.2 If you feel you have a data usage that falls outside this Policy, please [contact us](#) to discuss your needs.

4. NON-COMPLIANCE WITH THIS POLICY

- 4.1 In the event that excessive data usage on a consistent basis is detected, or if we have reasons to believe you failed to comply with this Policy, we will attempt to contact you and give you instructions on how to remedy.
- 4.2 We reserve the right to impose network speed controls, apply further charges and disconnect your services if our attempts of contacting you are unsuccessful for reasons outside our control, or if you fail to comply with this Policy after being notified by us.