VMCL: Build an Adaptive Organization

VISION: concise, measurable future state or goal*



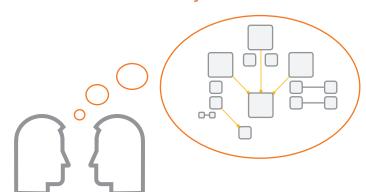
Biodiversity

MISSION: simple rules, known by all, that in repetition lead to vision*

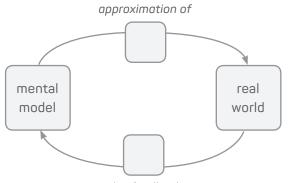


Go forth and multiply

CULTURE & CAPACITY: shared mental models that support vision, mission and management of mission critical systems⁺



LEARNING: constant adaptation based on feedback from the real world+



provides feedback on

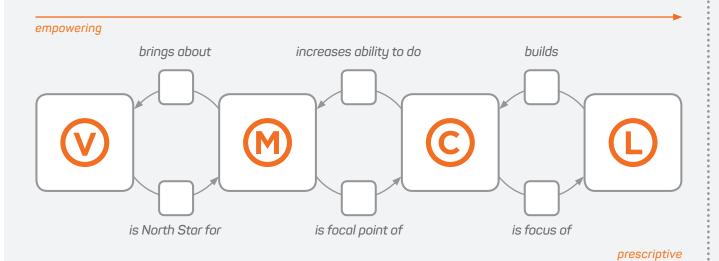
Mental model describes, predicts, and leads to behavior in the real world. Real-world consequences inform adaptation, viability, and competition among models.

⁺ See 3 Things Systems Thinkers Do Infographic and *Systems Thinking Made Simple*

 * See 10 tests for designing and assessing your vision-mission in Systems Thinking Made Simple

VMCL: Components

Vision, Mission, Capacity & Culture, & Learning are the design principles for the modern organization.

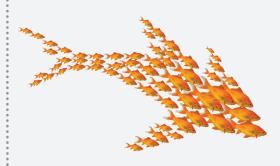


VMCL is empowering because it tells you what to focus on if you don't know what to do. LCMV is prescriptive because it tells you what to do next.

From SUPERORGANISM to SUPERORGANIZATION

Organizations are complex adaptive systems (CAS). Those that adapt, thrive. We can learn a lot from the self-organizing CAS found in nature (e.g., bird flocks of thousands can turn in sync in a single instant). Scientists call them super-organisms because many independent agents behave as one. These agents follow simple rules, learn from the environment, and adapt their behavior accordingly.

VMCL is a model that shows us how to design and lead a superorganization.







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Funded by NIFA-USDA Agreement No. 2015-68007-23213

NOT VISION MISSION FRIENDLY

VISION MISSION FRIENDLY

Change Archetypes

NAYSAYERS

Oppositional Intransigent Misinformed Status quo Combative

Motivated by oppositional defiance

FENCE SITTERS

Passive Tentative Bystanders Undecided Skeptical

Motivated by strategic or ritual compliance

SUPPORTERS

Missionaries Passionate Excited Reliable Doers

Motivated by extrinsic and intrinsic factors

THOUGHT LEADERS

Visionaries Evangelists Invested Risk takers Doers/Leaders

Motivated mostly by intrinsic factors

Change Dynamics

Example: 80 naysayers



NAYSAYERS



FENCE SITTERS



SUPPORTERS



THOUGHT LEADERS

MAJORITY

80



COMMITTED MINORITY

Organizational Change Strategies



Ignore, or redirect their negative energy





Show party photos/ withhold incentives

GET THEM TO SEE VISION & MISSION



All incentives, rewards, and training go here



Show them the love. Give them what they want/need.
Let them run.

GET THEM INVOLVED IN VISION & MISSION AND CULTURE & LEARNING

Tipping Points



Our mental models of organizational structure are usually based on hierarchical org charts. But organizations are made up of independent actors with individual motivations, goals, and influence.





Making a cat video go viral requires different processes than making a paradigm shift go viral. Committed minorities lead to tipping points in learning curve-based paradigm change.