



Villette Lodge

Villette Lodge Assessment and re-enablement service provides care and support for up to six people who have learning disabilities or autistic spectrum disorders.

Has RITA improved the management of falls?	The facility to wheel RITA into a room means that the customer is not restricted to where they can use RITA. This in turn, limits the need for the customer to put themselves at risk of falling by having to continually get up and down if they want to use this facility, as opposed to if it was static and in another area of the premises.
Has RITA improved the prevention of readmissions into hospital?	I believe it has. We have not had any falls or hospital admissions since the introduction of RITA into this service.
Has incidences of challenging behaviour reduced since RITA was introduced?	Without a doubt! RITA refocuses the thoughts and potential challenging behaviours. Some of our customers use RITA when they are feeling that they are getting angry or anxious and a simple game or activity on RITA deflects these thoughts.
Has RITA improved residents engaging in group work activity resulting in greater stimulation and confidence?	Yes, customers will often use RITA in group scenarios and organise sessions between themselves. The service users will take it in turns to pick a film to watch or a game to play.
Have you seen an improvement in food and fluid intake by residents using RITA?	Many customers will ask for a drink or food whilst on RITA. Previously this would not be the case as the customers wouldn't be engaging in anything to prompt them to want a drink or food.
Has medication (PRN's) use reduced for residents as the RITA system is used?	In particular PRN. Some customers are using RITA as an alternative to ease them into a night-time routine and then retiring to bed. Previously, the service users would request PRN medication as an indicator to retire to bed. This is a big shift in routine behaviour.
Has RITA created a calmer environment and improved wellbeing?	Customers jump onto RITA due to it being so easy and user-friendly, compared to other computer programmes which require more skills to use.
Has enrichment and interaction with family members and friends improved since using RITA?	Yes, as it's opened up social media (Skype) to our customers and their families. This has been a blessing in disguise since its introduction to this service throughout Covid-19 to help us keep the virtual doors open so that our customers get the comfort and support that they need from their nearest and dearest.
Have all your staff been trained and use RITA?	All staff have received training and they use RITA regularly themselves...even during breaks. Within the service we now have a RITA champion who mentors new starters as part of their induction process.

“Please can we have more RITA's!”