

Newlyn Court, Wolverhampton

At Newlyn Court we treat all residents with care and dedication and support and help the extended family wherever we can. At Newlyn Court everyone will be treated as an individual. Each resident will have the right to choose their own routine, with a care plan based upon their individual needs.

"We love Rita. Wish we could have more units as it's been a god send especially through the pandemic"

Has the RITA system in your opinion improved the management of falls?

Yes, since the introduction of RITA, our number of falls has reduced significantly.

Have incidences of falls decreased since the introduction of RITA?

Yes. We have many residents who are prone to falls. This is a daily risk for us that we must continuously monitor. Numerous falls are due to boredom, and this is where RITA has been able to engage our residents for long periods of time, thus preventing the amount of falls our residents have.

Has the number of hospital admissions, and readmissions, reduced since the introduction of RITA?

Yes. Naturally, when a resident falls, this would lead to hospital admissions. Now, with the help of RITA, we can effectively manage these falls in a person-centred way and put steps in place to prevent people who are risk of falls.

We are also able to adopt the same approach to reduce hospital readmissions as RITA can be tailored to stimulate our residents and allow them the time they need to recover from their initial hospital visit.

Has RITA system Improved mental health and stimulation after residents have returned from hospital/medical treatment and aided their recovery?	Yes, the soothing and relaxation sections work very well. Residents who are bed bound have been able to enjoy this. Residents have been engaged in the old films which then leads to them being able to recite and discuss what they have watched.
Has the number of challenging behaviours reduced since the RITA system was introduced?	Yes, residents have been more engaged in meaningful activities, and this has reduced challenging behaviours.
Has the RITA system Improved residents engaging in group work activity resulting in greater stimulation and confidence?	Yes, the residents can talk about subjects they realise they have in common and relate to each other.
Have you seen an improvement in food and fluid intake by residents using the RITA system?	Yes, the relaxation videos have been wonderful. Residents seem to be enjoying their meals much more due to their relaxed state of mind.