



## Our Mission

We aim to improve the quality of life for those who have a progressive life limiting illness and those close to them and to offer positive support for every challenge they may encounter during their illness and to see death as part of life's journey.

### At Butterwick we have 3 hospices

Butterwick Hospices offer better quality of life through pain and symptom control, soothing and beneficial therapies, helpful family support and ongoing bereavement counselling.

Our Hospice is based at the Bishop Auckland location

We recently purchased one of the 'RITA' units from My Improvement Network to offer one of the many beneficial therapies available and the results have been amazing.

"We have a gentleman who has Parkinson's disease, yet despite his tremor it didn't stop him from using the touch screen! He absolutely loved using the unit, he quite happily found his way around the 'RITA' unit himself with very little input from the nurses. He had a morning exploring the different games, he had absolutely no issues with swiping the screen, or using the touch screen. It offered him a level of independence.



What a week we've had with the patients all enjoying and exploring what's on there. I came down to the day room earlier today to find the 2 of the men singing along to 'The Old Rugged Cross' with the other patients & staff having a good old chuckle at them!!

They've done quizzes and enjoyed listening to the relaxation music on there. A small group of ladies played a game of mah-jong. It's a real conversation starter and they are all so keen to 'have a go'!

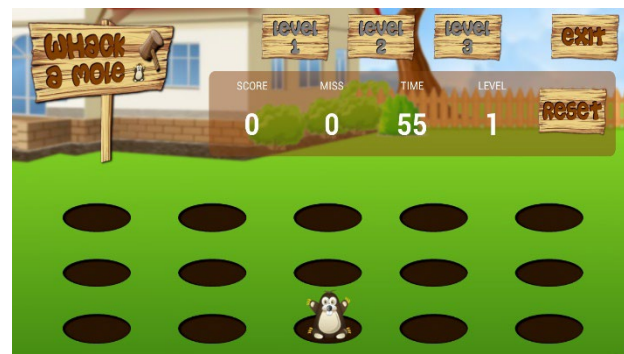
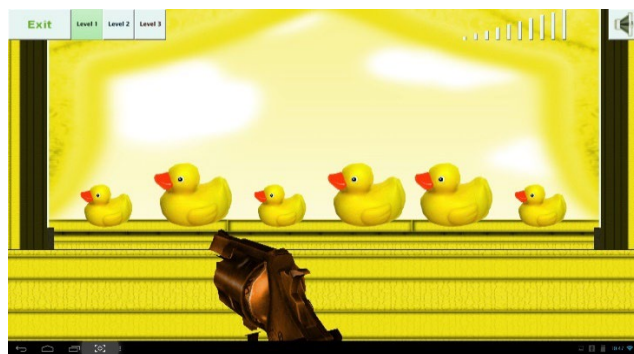
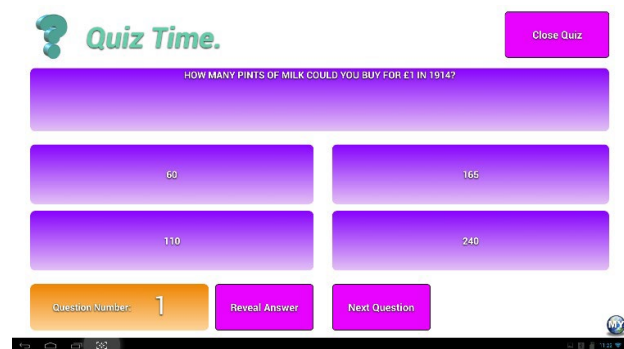
Other patients have enjoyed just browsing and reading bits on the tablet too.

We've sourced a new TV for the wall so we plan to have a link up of RITA to the large TV Screen.

So, thank you My Improvement Network. I'm so thrilled we were lucky in our grant to get this.

I hope you don't mind me sharing how we're using and enjoying the unit"

Immogen Salt  
Hospice Services Manager



**My Improvement Network** are delighted to be able to support the **RCN Project** and their mission to increase awareness around delirium in older people with dementia.

The integration and use of technology within healthcare offers significant benefits in both primary and secondary care settings. These benefits can extend across nursing practice from improving person centered care to enhancing daily workflows. Providing educational tools that empower and guide nursing staff through this digital revolution is critical and will help facilitate successful incorporation and safe implementation of technologies within nursing, by nurses.



**Head Office**  
Suite B1 1st Floor  
GB Liners House  
Stuart Road  
Altrincham  
Cheshire WA14 5GJ

**Southern Office**  
88 Wood Street  
10th Floor  
London  
EC2V 7RS

**Midlands Office**  
2nd Floor  
Quayside Tower  
252-260 Broad Street  
Birmingham  
B1 2HF

**Scotland Office**  
10 Lochside Place  
Edinburgh  
EH12 9RG

**Ireland Office**  
Pembroke House  
28-32 Upper Pembroke  
Street  
Dublin  
D02 EK84

[www.myimprovementnetwork.com](http://www.myimprovementnetwork.com)  
T: 0800 103 2900