

Belvidere Court Care Home in Wolverhampton explain how RITA settled and stimulated a new resident who was required to isolate due to COVID-19



This resident started to feel very unsettled due to their new and strange surroundings. There was a need to quickly make them feel at home, whilst not feeling totally socially isolated. RITA came to the rescue in being able to immediately meet the resident's needs. We were able to offer distraction through the music features on the system and was able to offer a selection of movies.

After the resident had spent some time with the RITA device, the staff noticed a change in their behaviour. The resident became much calmer in their mood which was reassuring for staff to see.

Not only did the resident become calmer and more relaxed, but they also started to open up with their dialogue. The resident would initiate conversations with staff members without the need to be prompted.

Personal Touches

The Baby RITA proved to be the most beneficial in this scenario as the staff were able to use it with ease by taking it straight into the resident's room and reduce any social isolation that they were feeling. The staff created a personal profile and tailored the system to include all the music, movies and games that that particular resident enjoys looking at, at the click of a button. This system really aids the team to deliver the best person-centred care that they can.

COVID Struggles

During these tough times of change for people living with dementia, it has been made even harder with the challenge of residents not having their family there for extra support after a huge adjustment in their life has taken place.

RITA has provided an entry point for Belvidere to engage in initial conversations with new residents. RITA enables the staff to be that extended family member that the residents so desperately need, more now than ever.