

ACP Frequently Asked Questions

What is the Affordable Connectivity Program (ACP)?

- The ACP is a new long-term program that will replace the EBB program effective 12/31/21 under the new Infrastructure Act.
- Astrea is a participant in the ACP which offers financial aid in the form of bill credits up to \$30/mo for eligible households (up to \$75/mo on Tribal Land).
 - The \$30 credit will begin 1/1/22 for new enrollees, or 3/1/22 for households that were enrolled through the EBB Program as of 12/31/21. Those who were enrolled in the EBB program will receive credits up to \$50 per month in January and February 2022.
- The ACP credit is portable, meaning even if you are enrolled for EBB or ACP through another provider, that benefit can be transferred to Astrea at any time.
- Visit acpbenefit.org for more information and to see if you qualify!

What benefits are available through Astrea?

- Astrea customers enrolled in the EBB Program can receive monthly bill credits
- Enrollees can also visit astrea.pcsrefurbished.com to browse heavily discounted laptops and other devices (the maximum price is \$49.99) and purchase 1 per household

How do I sign up?

- To get started, verify your eligibility status and complete your ACP application:



VISIT

acpbenefit.org

Once you are verified as eligible and have completed your ACP application, email us at

ACP@astreaconnect.com with your name, Application ID, and the email address used on your ACP

- application or call **800-236-8434** to continue with registration. A working email address is required to complete and sign a short DocuSign file.