

# **Dr. Dish**

## **Limited Warranty**

### **Who does this warranty cover?**

This limited warranty (the “Warranty”) is issued by Airborne Athletics, Inc. (“Airborne Athletics”, “we”, or “us”) to you, a purchaser who purchased a new or factory refurbished Dr. Dish or new Dr. Dish branded accessories directly from us. The Warranty covers only you, the original product purchaser. The Warranty cannot be assigned or transferred to any subsequent purchaser or user and is not available to products that were purchased from any source other than Airborne Athletics or an authorized dealer.

### **What does this warranty cover?**

This Warranty covers defects in the product you purchased from an authorized Airborne Athletics retailer (the “Product”) as follows. Airborne Athletics warrants that the Product is free from defects in materials and workmanship and will, under normal and intended use, function substantially in accordance with our Product documentation and technical specifications. Proof of Product purchase is required as a condition to coverage under this Warranty, and the Product requires an online connection to ensure full functionality.

### **What is not covered by this warranty?**

Regardless of the above, the Warranty does not cover the following:

- Damage or loss of access as a result of Airborne’s termination or suspension of your account.
- Data loss and any costs associated with data recovery.
- Normal wear and tear.
- Defects or malfunctions experienced during or caused by use not in conformity with Product documentation and technical specifications.
- Damage caused by misuse, accident, neglect, abuse, alteration, improper or unauthorized modification, or tampering.
- Damage to your property, home, walls, or floors that may result from installation or removal of the Product.
- Product that has been resold.
- Damage caused by improper or incorrectly performed maintenance or repair.
- Damage caused by improper installation, relocation, or uninstallation.
- Damage caused during shipping or delivery
- Product or Product parts returned without a Return Material Authorization (RMA) number.
- Commercial use of the Dr. Dish Home and iC3 Product.
- Software and software functionality.

## What is the warranty period?

The Warranty period begins the date the Product is shipped and lasts for the period specified below for the applicable Product:

Product	Warranty Period
Dr. Dish Commercial (Rebel +, All-Star +, CT)	5 year coverage for parts and standard domestic shipping of said parts. Labor not included.
Dr. Dish Home	2 year coverage for parts and standard domestic shipping of said parts. Labor not included. If a Dr. Dish branded cover is purchased at point of sale 1 extra year of coverage is included for a total of 3 years of coverage.
Dr. Dish iC3	1 year coverage for parts. Labor not included.
Dr. Dish Accessories	1 year coverage for parts. Labor not included.

## How do you submit a claim?

Fill out this [form](#), call 952-873-2633, or email [info@drdishbasketball.com](mailto:info@drdishbasketball.com) to report any Product issues and open a claim under the Warranty. Our team will reach out to you to attempt to help resolve your issue. If the issue cannot be addressed remotely, Airborne Athletics may dispatch a general technician to further investigate and troubleshoot.

If your Product has a defect or malfunction covered by this Warranty, Airborne Athletics will repair, replace, or refund the Product at the sole discretion of Airborne Athletics. If Airborne Athletics determines that a Product should be replaced, the replacement may be a new or a re-manufactured Product. Airborne Athletics may not return the original Product to you, nor can Airborne Athletics guarantee replacement or repair of the Product without risk to or loss of data stored on your original Product.

Do not return any Product to Airborne Athletics without first receiving a Return Material Authorization (RMA) number and instructions for how to proceed. Airborne Athletics may require you to furnish proof of purchase and/or comply with other requirements before receiving Warranty service.

### **What law governs the warranty?**

The laws of the State of Minnesota, USA, govern this Warranty, without giving effect to any conflict of laws principles that may provide the application of the law of another jurisdiction.

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## **More Questions?**

If you have questions, or to begin the service process, please contact us at [info@airborneathletics.com](mailto:info@airborneathletics.com)