

SENIOR D365 SOLUTIONS SUPPORT ANALYST

Role type: Permanent

Location: Birmingham / Work from home

Salary: Competitive

The Senior D365 Solutions Support Analyst is accountable for customer support and is responsible for service restoration in the event of any failure of business application software deployed in a production environment, along with the other team members. They will be able to act as escalation for the D365 Support Analysts, seeing escalated issues through to resolution or escalating further, if required.

An ideal candidate will have strong experience of supporting D365 Solutions, including carrying out changes for customers, and making releases accordingly.

Currently the company is operating on a hybrid working model, split between WFH, and Crimson offices as and when required.