

# D365 SOLUTIONS SUPPORT ANALYST

Role type: Permanent

Location: Birmingham / Work from home

Salary: Competitive

The D365 Solutions Support Analyst is accountable for customer support and is responsible for service restoration in the event of any failure of business application software deployed in a production environment, along with the other team members.

An ideal candidate will have experience of supporting D365 Solutions but is not a necessity - experience of supporting other enterprise-wide applications is key, as well as the ability to be able to learn a new application.

Currently the company is operating on a hybrid working model, split between WFH, and Crimson offices as and when required.