

Limited Warranty for residential garage doors

ASSA ABLOY Entrance Systems warrants to the original purchaser that ASSA ABLOY Entrance Systems will, at ASSA ABLOY Entrance Systems' option, repair, repaint, replace, refund at original purchase price or pay the original purchaser to repair, repaint or replace items of an ASSA ABLOY Entrance Systems manufactured residential garage door that are defective in material or workmanship and at the home of the original installation pursuant to the terms of this Limited Warranty which includes more specific Limited Warranties. This Limited Warranty is for installations of complete garage doors (sections and hardware) for single-family residential, residential condominium or similar residential multi-family housing. This Limited Warranty does not apply to commercial, industrial, rental property or non-residential uses. This Limited Warranty is not transferable or assignable in whole or part.

This Limited Warranty extends to normal usage when the door has been installed and maintained in accordance with manufacturer's instructions.

The warranty period begins at the time of purchase. This Limited Warranty is extended to the original purchaser only. Warranty does not apply to any damage or deterioration caused by: abuse or misuse, failure to provide reasonable and necessary maintenance as defined by manufacturer's maintenance and installation instructions, use of a pressure washer to clean the areas surrounding the garage door or the door itself, improper installation of garage door or electric garage door opener, improper handling of garage door or electric garage door opener, fire, hail, hurricanes, tornadoes, flood, wind or any other acts of God or nature, normal wear and tear, product misuse, repair, alteration and/or additions to door, any puncture or hole drilled into the door not shown on the product installation instructions and the results of such puncture or hole, failure of paint applied after manufacture and distribution, atmospheric and other local conditions, including, but not limited to: areas subject to fallout or exposure to corrosive chemicals, fumes, salt spray, ash, cement dust, animal waste, or foreign substances and areas subject to abrasive cleaners, vandalism, accident, neglect radiation, or water runoff from lead, copper, or galvanic metal flashing, or any cause beyond the reasonable control of ASSA ABLOY Entrance Systems.

How to file a Warranty Claim

To make a claim under this warranty, contact us promptly after discovery and within the applicable warranty period, in writing to the address: ASSA ABLOY Entrance Systems Service Center, 3800 Greenway Circle, Lawrence, KS 66046 or via email to us.garagedoors@assaabloy.com or via www.assaabloyentrance.us. Send a complete description and photographs of the issue and proof of purchase. Upon receiving the claim, ASSA ABLOY Entrance Systems may, at its discretion, send its agents or personnel to inspect the product before repair, repaint, replacement, refund or payment. ASSA ABLOY Entrance Systems may also instruct the purchaser to return the specified item(s) to the nearest ASSA ABLOY Entrance Systems residential door facility, shipping prepaid. As a condition of payment to the original purchaser, original purchaser must sign a legal waiver for any warranty payment, product provided or work performed. Response may take up to two weeks from receipt of warranty claim.

What ASSA ABLOY Entrance Systems will do to correct problems

If ASSA ABLOY Entrance Systems determines the item(s) to be defective within the applicable Limited Warranty period, ASSA ABLOY Entrance Systems agrees, at ASSA ABLOY Entrance Systems' option, to repair, repaint, replace, refund at original purchase price or pay the original purchaser to repair, repaint or replace the defective item(s). Any charges for freight, removal, installation, painting or labor shall be the responsibility of the original purchaser. REPAIR, REPAINT, REPLACEMENT, REFUND OF ORIGINAL PURCHASE PRICE OR PAYMENT TO REPAIR, REPAINT OR REPLACE SPECIFIED PARTS IS THE SOLE REMEDY OFFERED BY THIS WARRANTY. IN NO EVENT, SHALL ASSA ABLOY Entrance Systems BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES CAUSED BY OR RESULTING FROM DEFECTIVE GARAGE DOOR ITEM(S). ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED. TO THE EXTENT THAT ANY IMPLIED WARRANTIES ARE NOT DISCLAIMED, THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS LIMITED WARRANTIES HEREIN. Some states do not allow the exclusion or limitations of incidental or consequential damages, or on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state or province to province.

Limited Warranty for Residential Steel and Aluminum Garage Doors

Paint System Limited Warranty

If your ASSA ABLOY Entrance Systems residential steel or aluminum garage door sections rust through because of the paint finish cracking, or peeling, ASSA ABLOY Entrance Systems warrants to the original purchaser that ASSA ABLOY Entrance Systems will, at ASSA ABLOY Entrance Systems' option, repair, repaint, replace, refund at original purchase price or pay the original purchaser to repair, repaint or replace the defective section for the warranty period based on the type of door purchased, the type of residential housing, the outlet from where purchased, and the date of purchase. The applicable warranty period can be obtained by calling 1.844.232.4676. Surface rust, chips or scratches in the paint, which result in cosmetic or surface corrosion, are not covered in this warranty. Painting a steel or aluminum garage door voids the Paint System Limited Warranty.

Section, Parts, Hardware & Springs Limited Warranty

For all ASSA ABLOY Entrance Systems residential steel or aluminum garage door models, if any section, part, spring, or hardware, excluding perimeter seal is defective in material or workmanship, ASSA ABLOY Entrance Systems warrants to the original purchaser that ASSA ABLOY Entrance Systems will, at ASSA ABLOY Entrance Systems' option, repair, repaint, replace, refund at the original purchase, or pay the original purchaser to repair, repaint or replace the defective item for the warranty period based on the type of door purchase, the type of residential housing, the outlet from where purchased and the date of purchase. This section, parts, hardware and springs warranty applies to standard lift and low headroom applications only (not to hi-lift or vertical lift).

Window, Window Frames & Inserts Limited Warranty

For all ASSA ABLOY Entrance Systems residential steel garage door models, if any DecraGlass™, DecraTrim, insulated glass or window frame is defective in material or workmanship, ASSA ABLOY Entrance Systems warrants to the original purchaser that ASSA ABLOY Entrance Systems will, at ASSA ABLOY Entrance Systems' option, repair, repaint, replace, refund at original purchase price or pay the original purchaser to repair, repaint or replace the defective item for ten (10) years from the date of purchase. For any laminated glass that is defective in material or workmanship, ASSA ABLOY Entrance Systems warrants to the original purchaser that ASSA ABLOY Entrance Systems will, at ASSA ABLOY Entrance Systems' option, repair, repaint, replace, refund at original purchase price or pay the original purchaser to repair, repaint or replace the defective item for five (5) years. This warranty excludes single pane glass and decorative hardware. This warranty shall be void when insulated glass is installed in high-moisture environments (swimming pool enclosure, sauna, Jacuzzi, hot tub, sky light, refrigeration unit, or greenhouse).

Limited Warranty for Wood Garage Doors

If your ASSA ABLOY Entrance Systems wood sections are defective in materials or workmanship, ASSA ABLOY Entrance Systems warrants to the original purchaser that ASSA ABLOY Entrance Systems will, at ASSA ABLOY Entrance Systems' option, repair, repaint, replace, refund at original purchase price or pay the original purchaser to repair, repaint or replace the section(s) for one (1) year from date of original purchase. This warranty excludes the glass and the decorative hardware.

Wood doors are specialty wood products that have natural wood variations that enhance their natural beauty. Due to the differences in natural wood characteristics, the uniformity of wood section color and grain is not warranted. Some splitting and cracking may occur as a natural characteristic of wood. This is not a factory defect and is not covered under warranty. Wood doors require special finishing and care, both prior to installation and during service. Failure to follow the finishing and care instructions will void the warranty. Damage caused by failure to refinish installed door is excluded from this warranty. Detailed information for finishing and care is available by calling 1.844.232.4676. No warranty of paint or stain compatibility is made or implied.

www.assaabloyentrance.us

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