

Bridging the Gap Between Paper Workflows & Automated Information Delivery

Large hospitals, health systems and physician groups generate a lot of data. They also have a hard time wrapping their arms around all that information much of the time, which can lead to inefficient use of staff resources, slow patient care and delayed reimbursement from insurers and/or Medicare and Medicaid.

Providers are barraged with information about artificial intelligence (AI), analytics and “big data,” all of which are revolutionizing the way healthcare is delivered. They also still rely on paper to generate prior authorizations, referrals, reports, prescriptions and information-release documents, just to name a few. For many, it seems like the gap between “getting off paper” and getting to a safe, secure automated way to distribute, store and analyze information is just too wide. It’s not!

Right now, you’ve got piles of documents that need to go to accounts and billing, other providers on the care team, to the patient’s record within your electronic health records (EHR) system and other destinations.

Concord’s fax solutions
**build a bridge to
better information flow,
storage and usage.**



CONCORD’S ANSWER TO OPTIMAL PATIENT FLOW:



Receive patient documents and/or referrals



Electronically send documents to EHR



Automatically route documents to correct departments



Patient gets access to care more quickly

Soon your manual workflow around faxing data will be fully automated, and that data will be actionable in many more ways:



Automatically classify, sort and route incoming documents based on user-defined categories.



Automated indexing allows staff to distinguish patient documents quickly and easily.



Digitally coordinate document workflow between individuals, teams and departments.



Track all activities performed on documents for easy compliance.



Monitor all inbound patient documents via Concord's secure web portal.



Provide document status visibility to staff and mitigate document processing bottlenecks.

With Concord, you get so much more than automated data flow. You'll tap into:



Real-time status updates: View fax status and monitor information about transmission status, retries and receive receipt confirmation, so you've got a window into the progress of each faxed document.



Streamlined processes: Faxes are sent and received directly from applications — no more printing, scanning, and shredding. Automated workflows run seamlessly across document types, devices, and locations.



Secure and compliant: Your compliance team will rest easy knowing patient information is being routed through a secure, digital solution and being routed to the proper folder, department, or location within preconfigured workflows.



AI-backed workflow technology: Concord's customizable, AI-enabled workflows further streamline processes with features such as automated renaming and tagging so documents get to the right team, head straight into the EHR or make their way to another appropriate destination.

Ready to bridge the gap between paper inefficiency and secure, automated digital workflows?

Visit concord.net to learn what Concord can do for you.