

NHS PuMP Performance Measurement Blueprint Workshop



Our virtual NHS PuMP Performance Measure Blueprint workshop is focused on helping NHS bodies redesign the way they measure organisational performance. It will equip them with the right KPI's that will enable easier, faster and better-informed decision-making.

What we will cover

- The bad habits when implementing performance measures and how to avoid them
- What good measurement looks like
- How to test if a strategy can be measured
- Developing meaningful, relevant measures that can be bought in to
- How to effectively implement your measures
- How to produce performance reports that have real meaning
- Interpreting performance measures and developing the right actions from this
- How to use performance measures to drive big improvements

How the course is tailored to the NHS

- Whilst teaching the PuMP methodology, we'll include NHS examples and anecdotes – building a better understanding of how to apply PuMP within any area of the NHS.
- Opportunities to ask questions and have an open discussion around PuMP in the context of the NHS.
- Virtual collaboration opportunities with other NHS delegates via workshop activities and virtual break-out room exercises.
- Share learnings and best practice examples as the course content is actively applied within the NHS week by week.

Book today
Call 0333 241 3008 or email
hello@rubica.co.uk

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The workshop was led by enthusiastic, knowledgeable and supportive trainers, who enabled me to learn a highly practical and proven KPI methodology. My team and I are looking forward to utilising aspects of this approach to support our strategy, demonstrate success to-date and signpost where to focus effort next in order to drive further performance improvements.

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Lisa Healey,
Performance & Benefits Lead,
NHS Business Services Authority

NHS PuMP Performance Measurement Blueprint Workshop

Duration:

x4 morning sessions, 9am-1pm

When:

6th, 30th, 20th, 27th November

Full workshop price:

£1,500*

Early bird price:

£1,350*



Workshop format

1. The common issues when measuring performance

An initial discussion on the common issues and misconceptions associated to measuring performance within an organisation.

2. Understanding the purpose of measurement

Using the PuMP Diagnostic we assess the current measurement culture within your organisation.

3. Mapping measurable results

A look at why it is hard to measure the right things and how to test if a strategy is measurable enough.

4. Defining meaningful measures

Using the PuMP Measure Design technique you will produce measures that are meaningful, relevant, and easy for people in your organisation to understand and engage with.

5. Building buy-in

Using the PuMP Measure Gallery we will look at techniques that generate engagement with measuring performance

6. Implementing measures

How to use the PuMP Measure Definition technique to specify exactly how each performance measure should be implemented, and start building a framework that is relevant to your organisation.

7. Reporting on performance measures

A look at why so many performance reports fail, and how to use the PuMP Report Design technique to quickly and easily produce performance reports that answer fundamental questions.

8. Interpreting signals from measures

Using the PuMP Measure Interpretation technique

you will look at how to make your performance measures easier, valid and more insightful.

9. Reaching performance targets

How to use performance measures to get the highest leverage improvements.

10. Preparing for a successful PuMP implementation

How to choose, create and use your first meaningful performance measures to bring quick success.

About the PuMP

PuMP was developed by Stacey Barr, who has worked with organisations around the world supporting Executives, Planning and Performance Professionals, Business Analysts and Performance Consultants to lead the development of meaningful, results-oriented performance measures.

About Rubica

Rubica is an organisational change consultancy.

We work with organisations that know they need to change, but want expert help to make it happen.

We are on a mission to give individuals, teams and companies the confidence and know-how to make and sustain significant change so they can achieve their goals.

**all prices exclude VAT.*

Book today

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