

Business Process Consulting and Audit

Optimize Your Disability, Life, and Long-Term Care Claims Operations



SALT Associates draws from diverse industry experience to deliver unbiased expertise and seasoned resources to solve your risk management challenges and improve your claims process and workflows.

COMMON CHALLENGES WE HEAR FROM CLIENTS

- Outdated claims operations, systems, manuals, and processes
- Inconsistent operational workflows and technical inefficiencies
- Lack of internal quality assurance resources/capacity
- Desire for an objective, third-party review of process and decision risk

WORKING SIDE-BY-SIDE, HERE'S HOW WE'VE HELPED SOLVE THEM

- Use proven methodologies to identify inefficiencies and ineffective claims management processes
- Draw on deep industry expertise and best practices to provide process improvement recommendations
- Quantify current potential risks through an unbiased, independent review

WHAT YOU CAN EXPECT FROM OUR TEAM

SALT Associates applies a proven Business Process Optimization methodology to equip you with the necessary processes, tools, and resources to eliminate inefficiencies, streamline claims operations, and deliver on key performance indicators.

VALIDATE

Unbiased assessment and validation are conducted on your existing claims operations and risk management, including procedures, process flows, and individual claim files.

APPLY

Deep claims expertise, best practices, proven processes, and industry controls are adapted and applied to deliver an unmatched perspective to your operations.

PLAN

Detailed reports and recommendations based on review are provided to guide improvements and help you achieve your target operating model.

Ready to get started? Contact us today

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